

PYMATUNING INDEPENDENT TELEPHONE COMPANY

RATES AND RULES

Governing the Furnishing of Telephone Service

IN

Mercer County, Pennsylvania

As Shown on Sheet 5

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Utility Commission State Tax
Adjustment Surcharge Procedure at
PA Code §69.52

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NOTICE

This tariff makes (Changes) in rates.
See Sheet 2

Pymatuning Independent
Telephone Company

Sheet 2

CHANGES MADE BY THIS SUPPLEMENT

CHANGES:

This supplement makes a change to the **State Tax Adjustment Surcharge** in compliance with the Commission's STAS procedure.

Please see the following section:
Section 1: Sheet 7

Pymatuning Independent
Telephone Company

Twenty-sixth Revised Sheet 3
Cancels Twenty-fifth Revised Sheet 3

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(C)

(C) Indicates Change

Supplement No. 111 - Telephone - PA P.U.C. No. 5

Pymatuning Independent
Telephone Company

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(C) Indicates Change

Pymatuning Independent
Telephone Company

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(C) Indicates Change

Pymatuning Independent
Telephone Company

Third Revised Sheet 4A
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(C) Indicates Change

Pymatuning Independent
Telephone Company

Original Sheet 5

TERRITORY SERVED BY THIS COMPANY

MERCER COUNTY

Villages

*Reynolds Development
Transfer*

Townships

*Delaware
Pymatuning
South Pymatuning*

Pymatuning Independent
Telephone Company

SECTION 1
Third Revised Sheet 1
Canceling Second Revised Sheet 1

GENERAL REGULATIONS

TARIFF APPLICATION

This tariff governs the furnishing of telephone service and facilities by the Pymatuning Independent Telephone Company, hereinafter referred to as the Telephone Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff.

TELEPHONE SERVICE DEFINED

The Telephone Company does not transmit messages but offers, subject to the terms and conditions specified in this tariff, the use of its facilities, where available, for communication between subscribers. The term "service" as used throughout this tariff refers to service, equipment and facilities.

OBLIGATION TO FURNISH SERVICE

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

SPECIAL TYPES OF SERVICE AND EQUIPMENT

In cases where a subscriber desires some special type of service or equipment for which provision is not otherwise made, and in the judgement of the Telephone Company there is no reason for refusing to render the special service desired, a rate is quoted based on the cost of furnishing such service or equipment.

EQUIPMENT, APPARATUS AND LINES

Access line equipment furnished by the Telephone Company shall remain the property of the Telephone Company, and, upon termination of service for any cause whatsoever, shall be returned to the Telephone Company in good condition, reasonable wear and tear thereof expected.

(C)

All connection to the network by the Telephone Company or by the Customer must comply with the rules and regulations of the Federal Communications Commission and the Pennsylvania Public Utility Commission.

(C) Indicates Change

Issued: December 23, 1986

Effective: January 1, 1987

Pymatuning Independent
Telephone Company

SECTION 1
First Revised Sheet 2
Canceling Original Sheet 2

GENERAL REGULATIONS (cont'd)

INSTALLATION, RELOCATION, MAINTENANCE, REPAIRS & REMOVAL

All access wiring, protectors and/or network interface devices must be installed, maintained, repaired, relocated and removed by the Telephone Company.

(C)

The subscriber shall be responsible for damages to the facilities of the Telephone Company resulting from negligence or willful act of the subscriber.

The Telephone Company shall not be liable for any defacement of or damage to the premises of the subscriber resulting from the attachment of the Telephone Company's equipment, apparatus or lines on such premises, or their installation or removal, when such damage is not the result of negligence of the Telephone Company.

ACCESS TO PREMISES OF SUBSCRIBER

For the purpose of installing, repairing, inspecting or removing any part of its equipment, apparatus or lines on the premises of the subscriber, or for making collections, the agents and employees of the Telephone Company shall have entrance thereto at any reasonable hour.

BUSINESS AND RESIDENCE SERVICE CLASSIFICATIONS

Business rates are applicable in connection with service furnished at a business location or any other place where the service is used primarily or dominantly for business, professional or institutional purposes. If either the main station or any extension connected therewith is located in a place where business rates are applicable, business rates apply to the main station and to all extensions therefrom.

Residence rates apply in private residences where the service is used primarily or dominantly for social or domestic purposes.

USE OF SERVICE

Unless otherwise indicated in this tariff, the use of business service is restricted to the subscriber, his agents and representatives, and the use of residence service is restricted to the subscriber and members of his household.

The subscriber shall not use the service or permit others to use it in such manner as to interfere with the service of other subscribers.

Unless otherwise provided in this tariff, service shall in no case be resold.

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 1
Third Revised Sheet 3
Canceling Second Revised Sheet 3

GENERAL REGULATIONS (cont'd)

CONTRACTS FOR SERVICE

The Telephone Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Telephone Company's tariffs lawfully on file become the contract between the Telephone Company and the subscriber. Requests for additional service or changes in service, upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of three months.

FCC DESIGNATED 811 SERVICES

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis as detailed in Section 1, Sheet 1 of this tariff. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity.

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified "One Call" notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified "One Call" notification systems entity.

DEPOSITS

A deposit, in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 - 64.41 may be required as security for future bills. Interest rates applied to customer deposits held by the Telephone Company are prescribed by the PUC.

Deposits will be returned in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 - 64.41.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from complying with the Telephone Company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Telephone Company for service rendered.

CHARGES FOR FRACTIONAL MONTHS

When service is established, the initial charge for local service, equipment and facilities for the fractional part of the current billing month is a pro rata share of the monthly charge.

(C) Indicates Change

Issued: April 3, 2007

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Pymatuning Independent
Telephone Company

SECTION 1
Fourth Revised Sheet 4
Canceling Third Revised Sheet 4

GENERAL REGULATIONS (cont'd)

PAYMENT FOR SERVICE

Installation and construction charges, where applicable, must be paid in advance of the establishment of service.

Service connection charges are payable when service is established.

Message charges at pay telephones are payable in advance.

(C)

Recurring charges for service are billed monthly in advance and are payable when the service has been rendered. Charges for toll message service are billed after the service has been rendered and are payable on request. A late payment penalty of 1 1/4% will be applicable to balances carried forward from the customer's previous bill. The charge will be applied to amounts yet unpaid at each bill date. The charge will be applied to the customer's bill and will be subject to the normal treatment procedures of the Company. Governmental accounts at the federal, state, and local levels shall be exempt from this charge.

Charges for all local and toll messages sent from the subscriber's telephone station and for all toll messages received at such station on which charges are reversed with the consent of the person answering the call are the responsibility of the subscriber.

A statement of account rendered to the subscriber shall be deemed correct and binding upon the subscriber unless objection in writing is received by the Telephone Company within thirty days after rendition of the statement.

SUSPENSION OF SERVICE

The Telephone Company reserves the right to suspend service for non-payment of bills, ten days after date due, or for violation of rules and regulations of this tariff, after due notice by the Telephone Company.

The Telephone Company also reserves the right to suspend, without notice, service to facilities that have apparently been abandoned and to demand payment for such service up to and including date of suspension, provided it has not been notified by the subscriber to discontinue service prior thereto.

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 1
Second Revised Sheet 5
Canceling First Revised & Original Sheet 5

GENERAL REGULATIONS (cont'd)

LIABILITY OF TELEPHONE COMPANY

(C)

In event interruptions, omissions, defects, errors, mistakes or delays in transmission occur in the course of furnishing service, lines and other facilities and are not caused by negligence of the subscriber, the liability of the Telephone Company for damages arising therefrom shall not, except as otherwise provided for in Section 1 Sheet 8 of this tariff, exceed an amount equivalent to the proportionate charge to the subscriber for the period during which such interruption, omission, defect, error, mistake or delay in transmission occurs. Where a local message guarantee applies, a pro rata portion of the guarantee for the period of suspension is allowed. No other liability shall in any case attach to the Telephone Company.

CANCELLATION FOR CAUSE

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Telephone Company receives other evidence that such service is being or will be so used.

The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purpose other than a means of communication.

TELEPHONE NUMBERS

The Telephone Company reserves the right to change the telephone number or numbers of a subscriber's station or stations as the exigencies of the business may require.

TELEPHONE DIRECTORIES

(C)

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from, its directories, nor for the result of publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as the result of listings published in its directories.

OVERTIME WORK

When, at the subscriber's request, work is performed at other than regular business hours of the Telephone Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 1
Third Revised Sheet 6
Canceling Second & First Revised Sheet 6

GENERAL REGULATIONS (cont'd)

TOLL MESSAGE RATES

Rates, rules and regulations governing Intrastate Toll, or Long Distance, messages are contained in the toll tariff of Pennsylvania Telephone Association, Telephone PA P.U.C. No. 10.

(C)

COMMERCIAL POWER

Where electric power is required at the subscriber's premises for the operation of telephone equipment, it shall be provided by the subscriber at his expense of 110 volts 60 cycles from a convenient outlet.

IDENTIFICATION OF PUBLIC ANNOUNCEMENTS

For the purpose of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided. Subscribers transmitting factual public announcements such as Time, Weather, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.

For subscribers not comply with the foregoing, the announcing device will be subject to disconnection from the telephone lines.

The Telephone Company reserves the right to release, upon request, the names and addresses of subscribers who transmit recorded or taped public announcements over telephone company facilities, when the announcing device is provided by either the telephone company or the subscriber.

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 1
66th Revised Sheet 7
Cancels 65th Revised Sheet 7

GENERAL REGULATIONS (cont'd)

STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this tariff and other state toll and access tariffs in which this company concurs, a surcharge, as shown below, will apply to all intrastate charges for service on or after September 1, 2015, except on calls from pay telephones.

(C)

For services provided to:	Surcharge Rate	
END USER	-6.250 %	(D)
ACCESS USER & LOCAL EXCHANGE CARRIERS	-5.951 %	(D)

The above charges will be recomputed, using the same elements prescribed by the Commission:

- a. Whenever any of the tax rates used in calculation of the surcharge are changed.
- b. Whenever the utility makes effective any increased or decreased rates.
- c. And on March 31, 1971, and each year thereafter.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputations; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may submit the such recomputation a tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

(C) Indicates Change

(D) Indicates Decrease

Pymatuning Independent
Telephone Company

SECTION 1
Original Sheet 8

GENERAL REGULATIONS (cont'd)

ALLOWANCES FOR TELEPHONE SERVICE INTERRUPTIONS

(C)

When main telephone service is interrupted for a period of at least 24 hours, the company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

1. (a) 1/30 of the tariff monthly rate of all services and facilities furnished by the company rendered inoperative by the company to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the customer of the company conditioned that the out-of-service extends beyond a minimum period of 24 hours.
- (b) 2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the company rendered inoperative to the extent of being useless.
2. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of a telephone company to a customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where service is interrupted by the negligence or willful act of the customer to service or where the company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 1
Second Revised Sheet 9
Canceling First Revised Sheet 9

GENERAL REGULATIONS (cont'd)

The terms and conditions detailed in this tariff do not apply to customer premise equipment purchased by the Pymatuning Independent Telephone Company after January 1, 1983 with the exception of over voltage equipment, coin telephones and multiplexing equipment.

(C)

The Pymatuning Independent Telephone Company after January 1, 1983 may at its option provide customer premise equipment on a non-regulated basis, either through direct sale or on a leased arrangement, at rates not governed by this tariff.

(C)

CUSTOMER PROVIDED EQUIPMENT

Customer-provided equipment may be used with facilities furnished by this company for telecommunication service provided that such equipment will be connected, maintained and operated as specified in this tariff.

Where the use of new customer provided terminal equipment involves direct electric connection to the facilities of the telephone company such connections should be made to a modular connecting device furnished and installed by the telephone company. The customer is not permitted to create additional channels from facilities provided by the telephone company or resell or share services with another party through extension of Customer-provided channels or equipment except as otherwise provided in this tariff.

If Customer-provided equipment is used in violation of provisions of this tariff the telephone company will take such action as it deems necessary for the protection of service. After notification of the telephone company of such violation, the customer shall discontinue such use and confirm in writing to the telephone company within ten (10) days that such violation has ceased. Failure of the customer to conform to these requirements shall result in suspension of service.

Where a service difficulty of a trouble report required a visit by the telephone company to the customer's premises and the difficulty or trouble is not the result of failure of the telephone company facilities, a service maintenance visit charge applies as covered in Section 3 of this tariff.

(C) Indicates Change

Issued: December 23, 1986

Effective: January 1, 1987

Pymatuning Independent
Telephone Company

SECTION 1
Second Revised Sheet 10
Canceling First Revised Sheet 10

GENERAL REGULATIONS (cont'd)

CUSTOMER-PROVIDED EQUIPMENT (continued)

Where customer-provided equipment is used, the connection of such equipment shall be made through a modular connecting arrangement furnished, installed, and maintained by the Telephone Company.

A subscriber wishing to connect customer-provided equipment to the telecommunications network shall notify the Telephone Company of each line to which connection is proposed and shall provide the F.C.C. registration number and other related equipment information, including the ringer equivalency number. The subscriber shall notify the Telephone Company when such equipment is permanently disconnected.

PARTY-LINE CUSTOMER PREMISES EQUIPMENT

Party-line customers may purchase their own customer premises equipment from either the telephone company or other vendors. However, because of potential compatibility problems, the customer is urged to investigate such problems with the telephone company before making purchase.

If purchased or leased party-line equipment that is compatible with telephone company facilities, requires further modification because of any new arrangements of facilities by the telephone company, the telephone company is responsible for such modifications.

Should customer purchase party-line equipment from another vendor, the telephone company will make a reasonable effort to modify the equipment to make it compatible for a charge of \$15.00, plus parts, if available.

This equipment should as a minimum include changeable ringer leads, 3 conductor cords, removable housing, and have a wiring conversion chart.

Party-line customers may not use automatic answering devices which answer any ring on the line, nor automatic dialers which seize the line externally from the telephone.

CHAPTER 64 COMPLIANCE

(c)

Pymatuning Independent Telephone Company is subject to and complies with the Pennsylvania Public Utility Commission's regulations governing Standards and Billing Practices for Telephone Service at 52 PA Code Chapter 64.

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 1
Original Sheet 11

GENERAL REGULATIONS (cont'd)

TAXES ON CONTRIBUTIONS IN AID OF CONSTRUCTION & CUSTOMER ADVANCES

(C)

Any contribution in aid of construction, customer advance or other like amounts received from the customer which shall constitute taxable income as defined by the Internal Revenue Service will have the income taxes segregated in a deferred account for inclusion in rate base in a future rate case proceeding. Such income taxes associated with a CIAC or customer advance will not be charged to the specific contributor of the capital.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)**TELECOMMUNICATIONS SERVICE PRIORITY**1. **GENERAL**

Telecommunications Service Priority (TSP) provides for priority treatment to provision and restore National Security and Emergency Preparedness (NSEP) telecommunications services.

NSEP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or regrades or threatens the NSEP posture of the United States.

TSP services fall into two categories, Emergency and Essential. Emergency Services are newly ordered services so critical as to offer provisioning at the earliest possible time, without regard to the service user's cost. Essential Services are all other NSEP services assigned restoration and/or provisioning priorities within the system.

TSP service shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's Rules and Regulations as well as the guidelines set forth in "Telecommunications Service Priority System for National Security Emergency Preparedness Service Vendor Handbook" dated July 9, 1990, and "Telecommunications Service Priority System for National Security Emergency Preparedness Service User Manual."

2. **RESPONSIBILITIES OF THE CUSTOMER**

a. Customer can request assignment to the TSP system through the following agencies:

<u>Customer</u>		<u>Contact</u>
Federal Agencies	-	TSP Program Office
State & Local Govt.'s	-	Federal Emergency Management Agency
Foreign Governments	-	Department of State or Defense
Private Industry	-	Any Federal organization, but normally one with whom they have a contractual relationship involving an NSEP function.

The TSP Program Office is contained within the National Communications System.

GENERAL REGULATIONS (cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

2. **RESPONSIBILITIES OF THE CUSTOMER** (cont'd)

- b. Once customers have received their TSP assignment, signified by a TSP authorization Code, the customer must submit the code along with a service request to the Company.
- c. During certain emergencies, the Company will take TSP service requests verbally. In these cases, a written service order should follow within two working days.

3. **RESPONSIBILITIES OF THE COMPANY**

- a. The Company will send a Service Confirmation to the TSP Program Office upon the completion of an ordered TSP service within 45 calendar days of the completion.
- b. The Company will designate a 24-hour point of contact for receiving Emergency TSP provision requests and reports that a TSP service is unusable or out of service.

4. **RULES AND REGULATIONS**

- a. The Company will provision and restore, when necessary, those telecommunications services with TSP assignments before services without such assignments, both from this tariff and PTA's Access tariff and Toll tariff, in which this Company concurs.
- b. When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, the sequence in which existing services may be preempted is as follows:
 - Non-TSP services
 - TSP services, selected in the inverse order of their TSP priority level assignment.

When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

- c. The Company is not authorized to provide priority treatment to provision TSP services to customers that have no provisioning priority.

Pymatuning Independent
Telephone Company

SECTION 1
Original Sheet 14

GENERAL REGULATIONS (cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

4. **RULES AND REGULATIONS** (Cont'd)
 - d. The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.
 - e. In obtaining TSP, the customer authorizes the Company to provide certain customer record information to the TSP Program Office to maintain and administer the TSP System. This customer information will include only the customer's name, TSP authorization code, Company Circuit ID, customer telephone number and customer mailing address.
5. **RATES**
 - a. In the event that the Company must utilize additional labor outside of normal business hours in the provisioning or restoration of a qualifying TSP service, additional labor charges may apply. Such charges will be based on cost and billed to the customer. The Company will attempt to inform the customer of approximately how much these charges will be in advance.
 - b. A Service Order Charge applies when TSP requests/ changes are made to a customer's line record after a service has been connected. In addition, a one time charge, based on cost, for the initial establishment of TSP status in Company records will be billed to the customer.
 - c. In subscribing to TSP, the customer recognizes that quoting charges and obtaining customer permission to proceed with service installation or restoration would delay the installation or restoration process and grants the Company the right to assess additional charges, when applicable, after the installation or restoration has been completed. When possible, the Company will attempt to provide an estimate to the customer of the additional charges in advance of the work.
 - d. Facilities required by the Company for the provisioning, restoration, or maintenance are exempt from the TSP rules.
 - e. The Company will provide reconciliation of its TSP records with corresponding records contained in the TSP Program Office's database, in compliance with current program requirements. The Company reserves the right to apply the costs associated with updating the reconciling TSP database records.

Pymatuning Independent
Telephone Company

Section 1
Original Sheet 15

General Regulations (cont'd)

Promotional Offerings

The Company may, from time to time, offer services at reduced rates and/or charges or at no rate or charge for promotional, market research, training or experimental purposes. These Promotional Offerings may be limited to certain dates, times, and/or locations, but will not have a duration of longer than six (6) months in any rolling twelve month period which commences as of the effective date of the filed promotion (multiple promotions can occur during this twelve month period). The Company will notify the Commission ten (10) days in advance of any such customer promotional offering.

Any customer will be allowed to participate in a promotional offering upon request, provided the Company has the necessary facilities and billing capabilities to permit such participation.

For all promotional offerings which involve usage or monthly rates, the Company will provide customers with a notice of the promotional and post-promotional rate(s) for the promoted service(s) at the time the promotional offering is made.

Pymatuning Independent
Telephone Company

SECTION 2
Sixteenth Revised Sheet 1
Cancels Fifteenth Revised Sheet 1

RATES AND RULES COVERING LOCAL EXCHANGE SERVICE
IN
TRANSFER

LOCAL EXCHANGE SERVICE WITH NETWORK ACCESS

Local Exchange Service with network access includes the central office equipment with rotary dialing capability, outside plant distribution wire and cable, drop wire and station protector.

Local Exchange Service with tone dial capability is available at the rates listed below PLUS \$1.25 per month for business and residence.

A. MONTHLY RATES FOR LOCAL EXCHANGE SERVICE

	<u>CO Trunk</u>	<u>PBX Trunk</u>	<u>Key Trunk</u>	<u>One- Party</u>	* * *	(C)
Business	\$39.15	\$39.15	\$39.15	\$31.30	* * *	(C)
Residence	\$----	\$----	\$----	\$15.65	* * *	(C)

LOCAL SERVICE AREA

The local service area embraces station bearing the designation of Transfer; and Greenville, Sharpsville and Sharon (Bell Telephone Co.)

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 2
Original Sheet 1A

RATES AND RULES COVERING LOCAL EXCHANGE SERVICE
IN
TRANSFER

PA UNIVERSAL SERVICE CREDIT DESCRIPTION

In concurrence with Pennsylvania Public Utility Commission Order entered September 30, 1999, under Docket Nos. P-00991648, P-00991649, hereafter referred to as the September 1999 Global Order, and the establishment of the Pennsylvania USF, the PA Universal Service Credit (the “USF Credit”) is an offset to specific local exchange service rates. The USF Credit is a separate line item on the customer bill which, when combined with the one-party residence rate, an exchange average of touch-tone (push-button), local usage, and exchange/zone mileage rates, effectively creates a maximum monthly residential rate of \$16.00. As directed by the September 1999 Global Order, a proportionate USF Credit is also calculated and applied against the monthly one-party business rate to maintain the existing parity between business and residence rates. The USF Credit mechanism expires December 31, 2003, or as otherwise ordered by the Commission or appellate courts.

Reference: September 1999 Global Order, Section XIII.F.

PA Universal Service Credit	Residence	One-Party	<\$.68 >	(C)
	Business	One-Party	<\$1.33>	(C)

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 2
Sixth Revised Sheet 2
Cancels Fifth Revised Sheet 2

**TERRITORIAL BOUNDARY OF
PYMATUNING INDEPENDENT TELEPHONE COMPANY**

(Map shown in original tariff)

(C) Indicate Change

Pymatuning Independent
Telephone Company

SECTION 3
Fourth Revised Sheet 1
Cancels Third Revised Sheet 1

SERVICE CONNECTION CHARGES

Service connection charges herein described, apply to all ordering, installing, changing or substituting of telephone services offered by the Company and are non-recurring. The definition and application of these charges are as follows:

GENERAL

- (1) Basic Service Order Processing Charges apply on each customer order for all work or service ordered to be provided or changed, or reconnected at the time at the same location for the same customer. These charges cover work associated with receiving, establishing record and processing any service ordered to be completed or changed at any one time. This charge applies to all requests for service initiated by a customer.
- (2) Network Access Charge shall apply at the time of initiation of new service or re-initiation of a discontinued service to the same customer whenever central office service is connected to a customer's premises. This charge is associated with the connection of company facilities (drop wire, protector, ground unit) to the customer's premises and applies to each central office line so connected. This charge covers travel time and work in central office facilities related to the connection of associated facilities required to render service.
- (3) Premise Visit Charge applies for any work, equipment or service ordered, changed or substituted by the customer which requires a premise visit by Company personnel for the purpose of installation, removing, reconnecting, or changing equipment and facilities associated with service.
- (4) Equipment Handling Charge applies for connecting, changing or rearranging telephones or other equipment associated with or independent of a telephone station.

(C)

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 3
Eleventh Revised Sheet 2
Cancels Tenth Revised Sheet 2

SERVICE CONNECTION CHARGES (cont'd)

RATES

	<u>Business</u>	<u>Residence</u>	
Service Order.....	\$54.00	\$29.80	(I)
Access Line.....	\$35.40	\$24.30	(I)
Premise Visit.....	\$44.25	\$29.50	(I)
Restoral of Basic Service.....	\$39.00	\$26.00	(C)(I)
Restoral of Toll Service.....	\$39.00	\$26.00	(C)(I)
Restoral of Non-Basic Calling Features.....		\$ 7.00	(C)(I)

MISCELLANEOUS CONNECTION CHARGES

	<u>Business</u>	<u>Residence</u>	
* Connect Custom Calling Features	\$7.00 (per line)	\$7.00 (per line)	(I)
* Change Dial Service (Rotary to Tone/Tone to Rotary)	\$7.00 (per line)	\$7.00 (per line)	(I)

*This charge applies only to changes made to existing service.

*This charge is included in existing business and residential Service Order charge for new applicants.

SERVICE MAINTENANCE VISIT CHARGE

A service maintenance visit charge applies when a service difficulty or trouble report requires a visit by the Telephone Company to the customer's premises, at which customer-provided equipment or lines are connected to Telephone Company facilities, and a determination is made that the difficulty or trouble is not the result of failure of Telephone Company facilities.

The minimum charge for each service maintenance visit is \$42.00. Costs exceeding the minimum charge are the responsibility of, and will be billed, to the customer.

(C) Indicates Change
(I) Indicates Increase

Pymatuning Independent
Telephone Company

SECTION 4
Fifth Revised Sheet 1
Cancels Fourth Revised Sheet 1

MILEAGE CHARGES

OFF PREMISE MILEAGE

When a customer utilizes Telephone Company cable and/or wire for extending a specific service of said customer, a charge will be applied for the use of the Telephone Company facilities. The charge is computed on air line measurement from the point of exit from the main building to the location of customer provided or Telephone Company leased terminal gear.

	Monthly Charge	
When the two buildings are on the same premises and are not separated by intervening buildings or by a public thoroughfare, for each 1/10 mile or fraction thereof.....	\$1.05	(I)
When the buildings are on separate premises or are separated by a public thoroughfare, for each 1/4 mile or fraction thereof.....	\$2.55	(I)

(I) Indicates Increase

Pymatuning Independent
Telephone Company

SECTION 4
Sixth Revised Sheet 2
Cancels Fifth Revised Sheet 2

MILEAGE CHARGES (cont'd)

FOREIGN EXCHANGE SERVICE

Foreign exchange service is not offered as a normal or customary form of telephone service. However, when facilities are available, and service conditions will permit, the Company may furnish this service subject to the following regulation and rates.

Foreign exchange service is limited to one-party or PBX trunk lines. When foreign exchange service is furnished by means of a branch exchange trunk line, connections to the trunk at the branch exchange switchboard are restricted to the stations connected with and in the immediate vicinity of the branch exchange switchboard

INTERLATA FOREIGN EXCHANGE LOOP CHARGES

(C)

For IntraLATA Intercompany Foreign Exchange Service in a specific exchange, there will be a charge for the local loop that is equal to 85% of the business one-party rate of that exchange for business customers, and 85% of the residence one-party rate of that exchange for residence customers.

- A. When the subscriber is located outside the local base rate area, appropriate zone rates as shown in Section 2 apply for the foreign exchange local channel.
- B. Special repeaters where required for satisfactory transmission will be provided at \$25.00 per month each.

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 4
Second Revised Sheet 3
Cancels First Revised Sheet 3

MILEAGE CHARGES (cont'd)

LEASED LINES

When available or when they can be conveniently provided at reasonable cost, the Telephone Company's wire facilities will be leased for private and special use to either the general public or other carriers under the following terms and conditions:

Monthly
Charge

For each 1/4 mile or fraction thereof.....\$3.60

(I)

The minimum monthly charge for any leased line or circuit is equivalent to the applied rate for 1/2 mile.

Charges for leased lines are computed on air line measurement between the respective terminals; terminals meaning and first and last points of contact with the Telephone Company's facilities.

(I) Indicates Increase

INTERCOMPANY
PRIVATE LINE SERVICE

(C)

I. General

- A. Channels are furnished for intraexchange or interexchange service on a two-point or multi-point basis for a minimum period of one month.
- B. With reference to the channel descriptions given below:
 - 1. "Effective two-wire facilities" may be composed of two-wire metallic and/or four-wire metallic and/or carrier segments; "four-wire facilities" are composed entirely of four-wire metallic and/or carrier segments.
 - 2. The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provided equipment.
 - 3. The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.
- C. The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company. The applicable non-recurring service charges can be found in Section 3 of this tariff.
- D. Third-Party Lease facilities, required to provide the Private Line Service, will be charged to the subscriber on a cost basis.

II. Series 1000 Channels

- A. Type 1005 - used for low speed data transmission not to exceed 75 baud. Such services being furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.
- B. Type 1006 - used for low speed data transmissions not to exceed 150 baud. Such services furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

- C. Type 1011 (30 baud) - available on an intraexchange basis only for two- or three-point DC transmission and only where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application. Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.
- D. Type 1012 (30 baud) - provided both for intraexchange and interexchange applications. On an intraexchange basis, Type 1012 is provided with a minimum of 3 points (master station and 2 remote premises) and up to a maximum of 26 points (master station and 25 remote premises). On an interexchange basis, Type 1012 is provided with a minimum of 2 points (master station and a remote premises) and a maximum of 26 points (master station and 25 remote premises). Type 1012 service is restricted to a maximum of 3 central office serving areas located in the same or different exchanges (one for the master station and two others to provide service to other remote premises).

Type 1012 service may be provided either by metallic channels or by other equivalent means at the Telephone Company's option. If provided by a low speed signaling system, the transmission specifications as accepted industry standards for low speed signaling channels apply. The Telephone Company will notify the customer if other than metallic facilities are utilized to provide Type 1012 channels prior to installation.

- E. Rate Schedules
1. Channels on the same or connected premises -
Type 1005 and Type 1006

Each Two-Wire Channel	\$ 2.00
Each Four-Wire Channel	4.00
 2. Channels between adjacent premises -
Type 1005 and Type 1006

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 4
Second Revised Sheet 6
Canceling Original & First Revised Sheet 6

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

3. Intraexchange and Interexchange Channels

- a. Local channel - one required for each
premise at which a channel terminates

Each Two-Wire Channel	\$34.50	(I)
Each Four-Wire Channel	\$48.15	(I)

- b. Mileage -

Intraexchange and Interexchange Channels per
mile between wire centers for Series 1000
channels.

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$12.50	----
Over 1 to 3 Miles	11.00	\$4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function

Intraexchange and Interexchange -

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 1005 and Type 1006		
Data & Teletype	\$5.00	\$16.00
Miscellaneous Purpose	----	6.00
Type 1011	----	6.00
Type 1012	1.00	6.00

5. Other Features and Arrangements

- a. Monthly Rate
Multi-Point One-Way Type 1005 Channels
(furnished to existing customers only) - \$3.00

Multi-Point Type 1005 Miscellaneous Purposes Channels,
not specially connected, used for one-way non-
selective, simultaneous ringing of bells or buzzers
are furnished for points within an exchange or
contiguous exchange of this Company at the monthly
rate listed above, excluding the signaling control
point.

(I) Indicates Increase

Issued: May 31, 1988

Effective: June 1, 1988

Pymatuning Independent
Telephone Company

SECTION 4
Original Sheet 7

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

b. Station Arrangement Charges for Type 1006 Channels-

In addition to the charges for Type 1006 channels, the following station arrangement charges apply at each termination of a two-point channel.

	<u>Monthly Rate</u>
Two-Point Type 1006 channel between terminals in	
Same building	\$15.50
Same premises	15.50
Same Wire Center	15.50
Same Exchange-Different Wire Center	28.00
Different Exchanges	28.00

III. Series 2000 Channels

- A. Type 2001 - A two wire interface with effective two wire facilities engineered for a 1000 Hz loss objective of 0 to 10 db; or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 0 to 16 db; for two-point or multi-point service, normally suitable for use for private line telephone service.

1. Regulations applicable to type 2001 channels

- a. Type 2001 channels are furnished for voice transmission of approximate band -width of 300-3000 Hz
- b. For private line duplex intraexchange or interexchange service the monthly rates for two local channels and two transmission functions for each premises served, apply.
- c. When these channels are furnished for multi-point service, bridging charges apply at each premises at which the channel terminates
- d. These channels are not suitable for switching and/or tandem operations to the public switched network or other private line services

2. Automatic Signaling

- a. Automatic signaling is only provided on a two-point basis between locations on different premises for use with Type 2001 channels.

(C) Indicates Change

Issued: December 6, 1985

Effective: January 1, 1986

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

- b. Automatic signaling is provided by means of central office automatic ringing equipment which operates when the receiver at one station is lifted and causes the bells of stations at the other end of the line to ring collectively without code signals.
- B. Type 2002 - A two wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities designed for remote operation of mobile radio telephone systems; for a two-point or multi-point service.
- 1. Regulations applicable to Type 2002 channels
 - a. When these channels are furnished for multipoint service, a bridging charge applies at each premises bridged on the same circuit.
 - b. The following channels are furnished between specified locations for remote operation and control of private land radiotelephone stations established for communications with mobile units.
 - 1) Voice Channels
 - (1.1) Channels are similar as to transmission characteristics, to those furnished for Type 2001 channels.
 - (1.2) Channels specially designed to provide transmissions in a frequency range broader than that furnished for Type 2001 channels.
 - 2) Control Channels

These channels are similar as to transmission characteristics, to those furnished for Type 1005 channels and are provided at the same rates as Type 1005 channels.
 - 3) For Combined Voice Transmission and Control Purposes
 - (3.1) Channels furnished for combined voice transmission and control purposes may be used by the customer, in accordance with the normal transmission characteristics of such channels, for voice transmission purposes and to transmit more than one tone or signal in sequence or simultaneously or to create additional channels for remote control and indication purposes only.

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

- (3.2) On two-point services, voice channels may be used alternately for control at no additional charge, where the control function is derived through the use of standard one-way, two-state Direct Current signaling over the voice channel.
 - (3.3) On multipoint services, two-state, Direct Current signaling for control purposes is provided by means of a separate Type 1005 channel. Appropriate monthly and non-recurring charges apply separately for the Type 1005 and the Type 2002 channel.
 - (3.4) On two-point and multipoint services, voice channels may be used for the remote operation and control of private land radiotelephone stations, at no additional charge when the control functions are provided via tone signals.
- 4) Additional Equipment and Facilities: Repeaters, amplifiers, special loading, equalization or special types of plant, required in connection with channels provided under either 1) or 2) above, are furnished at charges based upon the costs incurred.
2. Conditioning applicable to Type 2002 Channels
- a. Type C1 - For a two-point or multipoint channel
 - the envelope delay distortion shall not exceed:
 - between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
 - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
 - between 1000 and 2400 Hertz, -1db to +3db
 - between 300 and 2700 Hertz, -2db to +6db
 - between 2700 and 3000 Hertz, -3db to +12db
 - (+ means more loss)
 - b. Type C2 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
 - between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
 - between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
 - between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds

Pymatuning Independent
Telephone Company

SECTION 4
First Revised Sheet 10
Canceling Original Sheet 10

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

-the loss deviation with frequency
(from 1000 Hertz reference) shall
not exceed:
-between 500 and 2800 Hertz, -1db to +3db
-between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a multipoint channel arranged for switching,
conditioning in accordance with the above
specifications is applicable only when in unswitched
mode.

C. APPLICABLE TO TYPE 2014 CHANNELS (Off-Premises PBX Service)

(C)

1. The number of stations that may be connected and the distance over which satisfactory transmission is possible may be limited by operating and transmission factors.
2. Signaling arrangements are furnished for use with grandfathered and registered PBX (or similar) equipment in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

Type A - Furnished for use with Class A PB (or similar) station ports capable of operation over loops with resistance in the range of 0-199 ohms.

Type B - Furnished for use with Class B PBX (or similar) station ports capable of operation over loops with resistance in the range of 200 - 899 ohms.

Type C - Furnished for use with Class C PBX (or similar) station ports capable of operation over loops with resistance in the range of 900 ohms or more.

- (a) For channel connections to registered PBX (or similar) equipment, customers must specify their requirements for Type A, B, or C signaling arrangements. One signaling arrangement is required for each channel connected to a registered Class A, B, or C PBX (or similar) station port.

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 4
First Revised Sheet 11
Canceling Original Sheet 11

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

- (b) For new channel connections to grandfathered PBX (or similar) equipment, the Company will specify the requirement for Type A, B, or C signaling arrangements. One signaling arrangement is required for each channel connected to a PBX (or similar) station port classified as Class A, B, or C. (C)
- (c) For new channel connections to grandfathered terminal equipment, customers may at their option either:
- (1) Continue to provide their own off-premises service signaling capability; or
 - (2) Specify their requirements for Type A, B, or C signaling arrangements to be furnished by the Company.

If option (2) is selected, one signaling arrangement is required for each channel connected to a PBX (or similar) station port designated by the customer as Class A, B, or C. Type A, B, or C signaling arrangements will be furnished in accordance with the specifications provided by the customer; if the customer subsequently requests a change to a different type of signaling arrangement, the request will be treated as a new order for service.

D. TIE Line Channels

1. Type 2021 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between PBX's.
2. Type 2025 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between a PBX and a C.O. Centrex.
3. Type 2026 - Furnished for tie-line use between C.O. Centrexes.
4. Regulations applicable to Types 2021, 2025, and 2026 Channels

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

- a. Type 2025 tie line channels between C.O. Centrex switching systems and non-C.O. Centrex switching systems are subject to one transmission function charge and one local channel charge at the non-C.O. Centrex end.
- b. For Type 2026 channels connecting switching systems located in different central office serving areas, one interoffice channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interoffice channel to make the channel operative.
- c. For Type 2026 channels connecting switching systems located in different exchange areas, one interexchange channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interexchange channel to make the channel operative.
- d. A Signaling Arrangement is provided for tie lines connected to grandfathered PBXs in accordance with Part 68 of the F.C.C. Rules and Regulations under the following conditions:
 - 1) An E & M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer premises with a Registered PBX.
 - 2) An E & M Signaling Arrangement is required for each tie line termination of a customer premises with customer-provided PBXs when the tie-line is arranged with an E & M signaling interface.
 - 3) An E & M Signaling Arrangement is not required with Type 2021 or Type 2025 channels for additions to or for new installations of customer provided PBX equipment when not arranged with an E & M signaling interface.

E. Telephone Answering Service Channels

1. Type 2040 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 8 db; normally suitable for Telephone Answering Service use for secretarial lines connected directly to Telephone Answering Service Equipment.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)a. Regulations applicable to Type 2040 Channels

- 1) When the secretarial line is connected directly to Telephone Answering Service Equipment in the same exchange, one local channel measured in one-quarter (1/4) airline mile increments from the patron's serving wire center to the location of the Telephone Answering Service Equipment is provided. When the secretarial line is connected directly to Telephone Answering Service Equipment not on the same premises, one transmission function is also required.
- 2) When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.

2. Type 2041 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service use for secretarial lines terminated in concentrator equipment

a. Regulations applicable to Type 2041 Channels

- 1) When a secretarial line is connected to a concentrator located in the same central office serving area as the patron's normal central office servicing area, the connection is provided at a flat rate and requires no measurement.
- 2) When a secretarial line is connected to a concentrator located in a different central office serving area from the patron's normal central office servicing area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative.
- 3) When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one interexchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel to make the channel operative.

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SECTION 4
First Revised Sheet 14
Canceling Original Sheet 14

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

3. Type 2043 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service concentrator- identifier use between a concentrator unit located at either the Telephone Company or the Telephone Answering Service premises and an identifier unit located at the Telephone Answering Service premises.

a. Regulations applicable to Type 2043 Channels

- 1) When the concentrator is located in a Telephone Company central office, one local channel and one transmission function, Type 2043, are required for each talking path connected to the identifier at the Telephone Answering Service premises. If the central office serving area where the concentrator is located is different from the Telephone Answering Service central office serving area, one interoffice channel for each talking path is also required to connect the wire centers.
- 2) When the concentrator is located in a different exchange area from the identifier, an interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Telephone Answering Service premises.
- 3) When the concentrator is located at a Telephone Answering Service premises, for each talking path one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the concentrator is located and one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the identifier is located. If the central office serving areas for the two premises are different, one interoffice channel for each talking path is required to connect the wire centers.

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SECTION 4
Third Revised Sheet 15
Canceling First & Second Revised Sheet 15

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

- 4) When a customer-provided concentrator is located on a premises in a different exchange from the customer-provided identifier, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises where the concentrator is located and one local channel and one transmission function are required to connect the interexchange channel to the premises where the identifier is located.

F. Rate Schedules

1. Channels on the same or connected premises
Type 2021

Each Two-Wire Channel	\$ 2.00
Each Four-Wire Channel	4.00

2. Channels between adjacent premises
Type 2021

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

3. Intraexchange and Interexchange Channels

- a. Local channel - one required for each
premise at which a channel terminates

Each Two-Wire Channel	\$34.50	(I)
Each Four-Wire Channel	48.15	(I)

(I) Indicates Increase

Pymatuning Independent
Telephone Company

SECTION 4
First Revised Sheet 16
Canceling Original Sheet 16

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

b. Intraexchange and Interexchange channels per miles between
wire centers for Series 2000 channels

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$12.50	-----
Over 1 to 3 Miles	11.00	\$ 4.00
Over 3 to 5 Miles	14.00	4.00
Over 5 to 15 Miles	16.00	4.00
Over 15 to 25 Miles	32.00	3.00
Over 25 Miles	44.00	2.50

4. Transmission Function - one required per local channel

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 2001	\$ 4.00	\$11.50
Type 2002	4.00	10.50
Type 2014	11.50	18.25
Type 2021	11.00	21.00
Type 2025	30.00	34.00
Type 2026	-----	16.00
Type 2040	-----	35.50
Type 2041	-----	6.75
Type 2043	12.50	19.00

(C)

5. Automatic Signaling

Private Line Signaling \$ 3.96
Automatic Ringing, each

6. E & M Signaling

E & M Signaling arrangement, for \$17.00
Type 2021 and Type 2025 Channel,
each

7. Multi-Point Channels

For bridging multi-point Type 2001 and Type 2002 Channels

At each premise at which a channel \$19.50
terminates

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 4
First Revised Sheet 17
Canceling Original Sheet 17

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

8. Conditioning
 - a. Type C1
 - 1) On a two-point channel not arranged for switching
-each station \$ 6.00
 - 2) On a multi-point channel not arranged for switching
-for the first station in an exchange \$11.50
-for each additional station
in the same exchange as the
first station \$8.00
 - b. Type C2
 - 1) On a two-point channel not arranged for switching
-each station \$22.00
 - 2) On a multi-point channel not arranged for switching
-for the first station in an exchange \$32.00
-for each additional station
in the same exchange as the
first station \$11.50

IV. Series 3000 Channels

- A. Type 3001 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16db; for two-point or multi-point service; normally suitable for half-duplex or full-duplex operation for remote metering, supervisory control and miscellaneous signaling.

1. Regulations applicable to Type 3001 channels

- a. When these channels are furnished for multipoint service, a bridging charge applies for each premises bridged on the same circuit, in addition to all other applicable charges for the channels

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

- b. For duplex service on the same or connected premises or to adjacent premises, the monthly rates for two channels apply.
 - c. For duplex intraexchange and interexchange service the monthly rates for two local channels for each premises served, apply.
 - d. The equipment and associated station wiring shall be provided by the customer.
 - e. The use of customer-owned equipment is subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment. However, the customer, by the use of his own equipment, may create additional channels or may transmit more than one tone or signal in sequency or simultaneously to the extent permitted by the normal transmission characteristics of the grade of channel furnished.
 - f. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by sub-dividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels provided by it for such sub-division into additional channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are compatible.
- B. Type 3002 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16db; for two-point or multi-point service; normally suitable for half or full duplex data transmission.
- 1. Regulations applicable to Type 3002 channels
 - a. Data processing equipment, teletypewriter station equipment and terminal equipment required to condition signals generated by or delivered to customer apparatus, and station wiring for data transmission purposes shall be provided by the customer, subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment.

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

- b. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are the same.
 - c. When these channels are furnished for multi-point service, a bridging charge applies for each station bridged on the same circuit.
2. Conditioning applicable to Type 3002 Channel
- a. Type C1 For a two-point or multipoint channel the envelope delay distortion shall not exceed:
between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
-the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 1000 and 2400 Hertz, -1db to +3db
between 300 and 2700 Hertz, -2db to +6db
between 2700 and 3000 Hertz, -3db to +12db
(+ means more loss)
 - b. Type C2 For a two-point or multipoint channel the envelope delay distortion shall not exceed:
between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds
-the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 500 and 2800 Hertz, -1db to +3db
between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

Pymatuning Independent
Telephone Company

SECTION 4
First Revised Sheet 20
Canceling Original Sheet 20

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

- c. Type C4 For a two-point, three-point or four-point channel
- the envelope delay distortion shall not exceed between 200 and 2600 Hertz, a maximum difference of 300 micro-seconds
 - between 800 and 2800 Hertz, a maximum difference of 500 micro-seconds
 - between 600 and 3000 Hertz, a maximum difference of 1500 micro-seconds
 - between 500 and 3000 Hertz, a maximum difference of 3000 micro-seconds
- the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
- between 500 and 3000 Hertz, -2db to +3db
 - between 300 and 3200 Hertz, -2db to +6db
- (+ means more loss)

NOTE: On a three-point or four-point channel, conditioning in accordance with the above specifications is applicable only between one exchange (that designated by the customer as the control point) and each of the other two or three exchanges.

- d. Type D1 For a two-point channel not arranged for switching
- Certain data transmission characteristics necessary for high performance data transmission cannot be assured on all channels generally available for data transmission. However, Type 3002 voice grade two-point channels may be specially arranged to provide for the following technical parameters at the request of the customer:
- | | |
|--------------------------------------|------|
| -Signal to C-Notched Noise Ratio | 28db |
| -Nonlinear distortion: | |
| (1)signal to second order distortion | 35db |
| (2)signal to third order distortion | 40db |

When the channel equipped with this conditioning is utilized for voice communications, the Telephone Company does not undertake to represent that channel will be suitable for such voice transmission.

Pymatuning Independent
Telephone Company

Second Revised Sheet 21
Canceling Original & First Revised Sheet 21

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

C. Rate Schedule

1. Channels on the same or connected premise

Type 3002

Each Two-wire Channel	\$2.00
Each Four-wire Channel	\$4.00

2. Channels between adjacent premises

Type 3002

Each Two-wire Channel	\$8.50
Each Four-wire Channel	\$17.00

3. Intraexchange and Interexchange Channels

a. Local Channel-one required for each premise at which a channel terminates (Type 3002)

Each Two-wire Channel	\$34.50	(I)
Each Four-wire Channel	\$48.15	(I)

b. Intraexchange and Interexchange channels per mile between wire centers for Series 3000 Channels

	Monthly Rate	
	<u>Fixed Rate</u>	<u>Rate per Mile</u>
0 to 1 mile	\$12.50	\$---
Over 1 to 3 miles	11.00	4.00
Over 3 to 5 miles	14.00	4.00
Over 5 to 15 miles	16.00	4.00
Over 15 to 25 miles	32.00	3.00
Over 25 miles	44.00	2.50

4. Transmission Function-one required per local channel

	Monthly Rate	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 3001	\$ 4.00	\$10.50
Type 3002	14.00	19.00

Issued: May 31, 1988

Effective: June 1, 1988

INTERCOMPANY PRIVATE LINE SERVICE (cont'd)

5. Multi-point Channels-in addition to the preceding, the following charge applies for bridging multi-point channels.

		<u>Monthly Rate</u>	
		<u>Intraexchange</u>	<u>Interexchange</u>
a.	At each premises at which a Type 3001 channel terminates	\$19.50	\$19.50
b.	At each station at which a Type 3002 channel terminates	19.50	19.50

6. Conditioning

		<u>Monthly Rate</u>
a.	Type C1	
	-on a two-point channel not arranged for switching	
	-each station	\$ 6.00
	-on a multi-point channel not arranged for switching	
	-for the first station in an exchange	11.50
	-each additional station in the same exchange as the first station	\$ 8.00
b.	Type C2	
	-on a two-point channel not arranged for switching	
	-each station	22.00
	-on a multi-point channel not arranged for switching	
	-for the first station in an exchange	32.00
	-each additional station in the same exchange as the first station	11.50
c.	Type C4	
	-on a two-point channel not arranged for switching	
	-each station	35.00
d.	Type D1	
	-on a two-point channel not arranged for switching	
	-per channel	10.00

Pymatuning Independent
Telephone Company

SECTION 5
Second Revised Sheet 1
Canceling First Revised Sheet 1

CONSTRUCTION AND ATTACHMENT CHARGES

GENERAL

The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are subject to additional charges as prescribed hereunder.

CONSTRUCTION ON PUBLIC RIGHT-OF-WAY

In all cases of plant construction on public highway, ownership of the plant must be vested in either the Telephone Company or some company with which the Telephone Company has a joint use agreement.

When local exchange service is desired at a point outside the base rate area but within the exchange area more than 1,320 feet distant from then existing facilities, the applicant therefor may be required to pay for this construction or use of another company's plant in lieu of such construction as follows:

For each 100 feet, or fraction thereof, required to make the necessary extension beyond the first 1,320 feet, route measurement, from the existing lines, a charge equal to the actual cost of construction will apply.

(I)

Measurement to be restricted to the shortest and most direct route over which the desired point can be reached by following public right-of-way privileges which the Telephone Company may hold by reason of its franchise or charter, including public thoroughfares such as highways, streets and public alleys.

CONSTRUCTION ON PRIVATE PROPERTY

In all cases of plant construction on private property, where the type of construction is selected by the Telephone Company, the Telephone Company will construct, own and maintain its facilities, either wholly or jointly with an electric utility, subject to a construction charge based on the actual costs required for construction.

(I)

(I) Indicates Increase

Issued: October 21, 1981

Effective: December 20, 1981

Pymatuning Independent
Telephone Company

SECTION 5
First Revised Sheet 2
Canceling Original Sheet 2

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

CONSTRUCTION ON PRIVATE PROPERTY (cont'd)

(C)

Where the customer requests a type of construction different from that selected by the Telephone Company, a charge will be made to cover the excess cost of construction above that selected by the telephone company.

The Telephone Company shall have access to all facilities at all times for maintenance purposes.

Where applicant is so located that it is necessary to use a private right-of-way to furnish service, the subscriber is required to pay the entire cost involved in securing such right-of-way.

The customer is responsible for all tree trimming required to keep the private right-of-way, in which his terminal facilities are located, clear and unobstructed.

OTHER SPECIAL CONSTRUCTION

When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.

MINIMUM CONTRACT

New construction will be provided only where service is contracted for a minimum period of one year.

(C) Indicates Change

Issued: October 1, 1968

Effective: December 1, 1968

Pymatuning Independent
Telephone Company

SECTION 5
Original Sheet 3

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

REFUNDS

If at any time within three years from date of completed construction, pole lines for which a subscriber has paid a non-recurring charge are used for other purposes, such subscribers may be entitled to refunds as follows, provided they are still served by such construction:

If such lines are used to carry toll lines of the Telephone Company, the refund will be prorated to cover the unexpired portion of the original three year period for that part of the pole line so used.

When such lines are used to supply local exchange service to other subscribers, the refund will be the difference between the original charge and that subscriber's pro rata share of the total construction, allowing 1,320 feet for each main station for that pole line.

Issued: October 1, 1968

Effective: December 1, 1968

Pymatuning Independent
Telephone Company

Section 5
First Revised Sheet 4
Canceling Original Sheet 4

UNDERGROUND SERVICE

UNDERGROUND SERVICE IN NEW RESIDENTIAL DEVELOPMENTS

(C)

- a. For the purpose of this section only, the following words and terms shall have the following meanings, unless the context clearly indicates otherwise:
- 1) **Applicant For Telephone Service** - The developer of a recorded plot plan consisting of five or more lots, or one or more five unit apartment houses.
 - 2) **Developer** - The party responsible for constructing and providing improvements in a development, that is, streets, sidewalks, and utility-ready lots.
 - 3) **Development** - A planned project which is developed by a developer/applicant for telephone service set out in a recorded plot plan of five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, mobile homes, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.
 - 4) **Distribution line** - A main line facility directly or indirectly connecting the customers in a development to the telephone central office.
 - 5) **Service line** - A line from the distribution line to the residence of the subscriber.
 - 6) **Subdivider** - The party responsible for dividing a tract of land into building lots which are not to be sold as utility-ready lots.
 - 7) **Subdivision** - A tract of land divided by a subdivider into five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.

(C) Indicates Change

Pymatuning Independent
Telephone Company

Section 5
First Revised Sheet 5
Canceling Original Sheet 5

UNDERGROUND SERVICE

UNDERGROUND SERVICE IN NEW RESIDENTIAL DEVELOPMENTS (cont'd)

- b) Distribution and service lines, except pedestals, installed as the result of an application for telephone service within a development shall be installed underground; shall conform to the utility's construction standards; and shall be owned and maintained by the utility. Excavating and backfilling shall be performed by the applicant for telephone service or by another agent the applicant may authorize. All other installation shall be performed by the utility or by another agent the utility may authorize. The utility shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage or other interference with its underground lines occasioned by anyone other than its own employees or agent. Nothing in this section shall prohibit a utility from performing its own excavating and backfilling for greater system design flexibility. No charges other than those specified in subsection (c) and (d) shall be permitted.
- c) The applicant for telephone service to a development shall do the following:
- 1) At its own cost, provide the utility with a copy of the recorded development plot plan identifying property boundaries, and with easements satisfactory to the utility for occupancy and maintenance of distribution and service lines and related facilities.
 - 2) At its own cost, clear the ground in which the service lines and related facilities are to be laid of trees, stumps and other obstructions, provide the excavating and backfilling according to utility specifications and subject to the inspection and approval of the utility, and backfill within 6 inches of final grade. Utility specifications for excavating and backfilling shall be set forth by the utility in written form and presented to the applicant at the time of application for the service and presentation of the plot plan to the utility. If the utility's specifications have not been met by the applicant's excavating and backfilling, the excavating and backfilling shall be corrected or redone by the applicant or its authorized agent. Failure to comply with the utility's construction standards and specifications permits the utility to refuse utility service until the standards and specifications are met.

(C)

(C)

(C) Indicates Change

Pymatuning Independent
Telephone Company

Section 5
Original Sheet 6

UNDERGROUND SERVICE

UNDERGROUND SERVICE IN NEW RESIDENTIAL DEVELOPMENTS (cont'd)

3. Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; carefully coordinate scheduling of the utility's line and facility installation with the general project construction schedule including coordination with any other utility sharing the same trench; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the company to avoid unnecessary cost and delay.
4. Place with the telephone company, in advance or upon such other terms as the company may require, the following charges:
 - (i) A prepayment in aid of construction in an amount not in excess of 60% of the company's costs of the distribution cable for the development.
 - (ii) The prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service rendered. The basis of total refund shall be 100 percent refund upon receipt of telephone contracts for telephone service from 50% of the total development within a 10 year period.
- d. If the applicant changes the plot plan after installation of the telephone utility's lines has begun, or requests deviation from the utility's established underground construction practices, the additional costs shall be borne by the applicant. No charges other than those described in this subsection and in subsection (c) shall be borne by the applicant for telephone service or by another utility sharing the same trench, even if the utility elects to perform its own excavating and backfilling.
- e) The Commission believes that there should be joint use of trenches whenever economically and technologically feasible. However, the Commission realizes that the economic advantages which can result from the joint use of trenches may at time be obviated by the technological disadvantages of joint occupancy. Therefore, the Commission will not make the joint use of trenches mandatory but will require the joint use of trenches whenever the circumstances indicate that the use would be feasible and all parties agree thereto.

Pymatuning Independent
Telephone Company

Section 5
Original Sheet 7

UNDERGROUND SERVICE

UNDERGROUND SERVICE IN NEW RESIDENTIAL DEVELOPMENT (cont'd)

- f) This section shall apply to all requests for distribution facilities for telephone service to developments which are filed after June 9, 1984.
- g) Amounts the public utility receives under subsection (c) (4) (i) shall be credited to Accounts 174-Other deferred credits.
- h) Whenever the public utility or an affected person believes that the application of the tariff rule works an undue hardship, involves a physical impossibility, or is otherwise inappropriate, the utility or person may request an exception from the undergrounding requirements of this section by following the procedure set forth in 57.86 (relating to exceptions).
- i) Exceptions, as granted by the Commission for electric distribution lines under 57.86 (relating to exceptions) shall also apply to telephone facilities. If an exception request, initiated by an applicant for telephone service is granted and the applicant thereafter desires underground service, then this section shall apply as if no exception had been granted.
- j) Underground facilities in new residential developments are only required by this section when a bona fide developer exists, that is only when utility-ready lots are provided by the developer. A mere subdivision is not required to have underground service. However, should the lot owner in a subdivision desire underground service, the service shall be provided by the utility if the lot owner, at his option either complies with subsection (c) or pays to the utility the charges that are contained in the utility's tariff for underground telephone service not required by this title.

Pymatuning Independent
Telephone Company

SECTION 6
Ninth Revised Sheet 1
Canceling Eighth Revised Sheet 1

MISCELLANEOUS SERVICE AND EQUIPMENT

DIRECTORY LISTINGS

All subscribers, including pay telephones, are entitled to one or more listings in the official directory published by the telephone company. (C)

Listings furnished without charge:

	<u>No. of Listings</u>	
Business Service Listings.....	1	
Pay Telephone Service Listings....	1	(C)
Residence Service Listings.....	2	

Additional listings are provided at \$1.40 per month. This charge will continue while the directory containing such listing is in effect. The charge will be terminated: if the main station telephone service is terminated; upon death of listed party; listed party subscribes for service in his own name; or moves to a location where he is not accessible to the subscriber's station.

Additional listings in directories of other telephone companies and INWARD WATS listings will be the rates charged by that telephone company.

Acceptable listings are limited to the real names of individuals, partnerships, or corporations and/or names under which such individuals, partnerships or corporations actually conduct their business.

PRIVATE NUMBERS

A telephone number is "private" when it is omitted from the directory and also from the information lists of the Telephone Company. Upon request, and at a rate of \$2.00 per month, a subscriber may have a "private" number, but such requests are discouraged as far as possible, and the subscriber is required to sign a written statement releasing the Telephone Company from all responsibility for losses arising from such arrangement. "Private" numbers will be changed at the Telephone Company's discretion; upon request of the subscriber, a charge as listed in Section 3 apply.

This charge does not apply if the subscriber has another telephone line at the same location which is listed in the directory and information lists.

Pay telephone customers will not be charged for a private telephone number. (C)

(C) Indicates Change

Issued: March 18, 1997

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Pymatuning Independent
Telephone Company

Seventeenth Revised Sheet 2
Canceling Sixteenth Revised Sheet 2

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

CUSTOM CALLING SERVICES

This service is provided, when facilities are available in connection with individual line business and residential service only.

Rates

Monthly Rates
Business Residential

- | | | | |
|-----|---|------------------|---------|
| (1) | Individual Features, each line | | |
| | Call Forwarding | \$3.50* | \$3.50* |
| | Call Waiting | | |
| | (Includes Cancel Call Waiting) | \$3.50 | \$3.50 |
| | Conference Calling (three way) | \$3.50* | \$3.50* |
| | Speed Calling - Eight Code | \$3.50 | \$3.50 |
| | Speed Calling - Thirty Code | \$3.50 | \$3.50 |
| | Warm Line | \$3.50 | \$3.50 |
| | Personal Ringing | \$5.00 | \$4.50 |
| | Do Not Disturb | \$3.50 | \$3.50 |
| | Call Hold | \$3.50 | \$3.50 |
| | Call Transfer | \$3.50 | \$3.50 |
| (2) | The following discounts will apply when services are taken as a group. The discount applies to Custom Calling Services, Advanced Calling Services (including Caller ID) or combinations, thereof. | | |
| | a. Any two services | 10% discount | |
| | b. Any three services | 15% discount | |
| | c. Any four services | 20% discount | |
| | d. 0-5 services | \$5.00 flat rate | (C) |
| (3) | The above monthly rates will apply in addition to the applicable non-recurring charge in Section 3, Sheet 2. | | |
| (4) | Code Restriction Table (Customer Request) | \$3.50 | |
| (5) | The services listed below are offered on a per-use basis to residence and business customers. If customers subscribe to these services on a monthly basis as described and rated in other subsections of this section of the tariff, unlimited access is provided with no additional charge for each activation. The features listed below may be utilized on a non-subscription basis with a per-use charge for each activation. | | |
| (6) | Custom and advanced calling features – per-use will be offered free of charge for 30 days after the per-use service is initiated. | | |
| (7) | Blocking of per-use custom and advanced calling services is offered to customers at no charge. This blocking option, once activated, does not permit per-use custom and advanced calling services to be activated on a line. A miscellaneous connection charge, as listed in Section 3, Sheet 2, will apply when canceling the blocking option and re-activating the per-use custom and advanced calling services. | | |

The services listed below are offered on a per-use basis:

Per-Use Feature	Per Use Rate
Repeat Dial	\$.75
Call Return	\$.75
Three Way Calling	\$.75

*All calls forwarded or conferenced by these services are subject to local and toll charges as appropriate.

(C) Indicates Change

Issued: August 10, 2015

Effective: August 20, 2015

Pymatuning Independent
Telephone Company

SECTION 6
First Revised Sheet 2A
Cancels and Supersedes Original Sheet 2A

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

ADVANCED CALLING SERVICES

A. General

1. Advanced Calling Services (ACS) consist of a group of features individually described under Section B which allow customers to efficiently manage the communications over their Exchange Access Lines. This call management is possible only where the calling party's telephone number can be delivered from the central office originating the call to the terminating central office serving the called party. ACS features are optional services offered in addition to regular exchange service.
2. ACS features are available to residence and business customers subject to the availability of Central Office equipment and facilities. Individual feature availability may differ by exchange.
3. To use Advanced Calling Services, customers must dial a Telephone Company designated activation code (except Caller ID).
4. ACS features will be functional under the following conditions:
 - a. When both the originating customer and the terminating customer are served from the same central office.
 - b. When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities.
5. Advanced Calling Services may not function when calls originate from or terminate to equipment not suitably equipped for Advanced Calling Services.
6. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ACS Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

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Telephone Company

First Revised Sheet 2B
Cancels and Supersedes Original Sheet 2B

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

ADVANCED CALLING SERVICES (cont'd)

B. Feature Descriptions

Advanced Calling Services are optional telephone service arrangements which provide one or more of the following features:

1. Repeat Dialing

Enables the customer to automatically redial the last outgoing telephone number dialed. When the recalled telephone number is busy, the Telephone Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.

2. Call Return

Enables the customer to automatically redial the telephone number of the most recent incoming call. The Telephone Company's equipment will make repeated attempts to establish the call, for a thirty (30) minute period beginning with the customer's activation of Call Return of the telephone number for the most recent incoming call. The feature cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

3. Call Trace

Enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. If a trace is successful, the Telephone Company's equipment will record the telephone directory number, date, and time of the call. The results of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal working hours and work days. Call Trace detail will be retained by the company and made available for 10 business days after the trace has been initiated.

4. Priority Ringing

Provides the customer with a distinctive alerting signal, ring or call waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from a maximum of six (6) preselected telephone numbers. The customer can construct or modify a telephone number screening list by dialing a unique code. The Telephone

Pymatuning Independent
Telephone Company

SECTION 6
First Revised Sheet 2C
Cancels and Supersedes Original Sheet 2C

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

ADVANCED CALLING SERVICES (cont'd)

Company equipment will screen incoming calls against the customer's list and provide a distinctive ringing pattern for telephone numbers on the customer's list.

5. Preferred Call Forwarding

Enables the customer to forward incoming calls from a maximum of six (6) specified telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Telephone Company equipment will screen incoming calls against the customer's list and forward only calls from telephone numbers included on the list. Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

6. Call Screening

Enables customer to block the last incoming call or calls from a maximum of six (6) specified telephone numbers. To block specified telephone numbers, the customer can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company equipment will screen incoming calls against the customer's list and block those on the list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. To block unknown telephone numbers, a customer can dial a special code after an unwanted call and block the number. Callers whose numbers are blocked are directed to a Telephone Company recorded announcement.

7. Special Call Acceptance

Enables a customer to designate a maximum of six (6) telephone numbers from which calls will be accepted. The customer can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company equipment will screen incoming calls against the customer's list and complete calls from numbers on the customer's list. Calls from all other numbers will be routed to a recorded announcement.

Pymatuning Independent
Telephone Company

SECTION 6
Second Revised Sheet 2D
Cancels First Revised Sheet 2D

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

ADVANCED CALLING SERVICES (cont'd)

3. Rates and Charges

1. The rates and charges apply in addition to the established rates and charges for associated services.

2.	<u>Rates</u> Individual Features Each Line	<u>Monthly Rate</u>		
		Business	Residential	
1.	Call Return	\$3.50	\$3.50	(I)
2.	Call Screening	\$3.50	\$3.50	(I)
3.	Call Trace	\$3.50	\$3.50	(I)
4.	Preferred Call Forwarding	\$3.50*	\$3.50*	(I)
5.	Priority Ringing	\$3.50	\$3.50	(I)
6.	Repeat Dialing	\$3.50	\$3.50	(I)
7.	Special Call Acceptance	\$3.50	\$3.50	(I)

3. Feature Rates - Multiple Features Per Line
Total feature charges will be discounted as per discount table set forth in Section 6, Sheet 2. The discount applies to Custom Calling Services, Advanced Calling Services (including Caller ID) or combinations, thereof.

4. Feature Rates - Per Feature per Use
The call trace feature may be billed on either a flat rate basis, as specified in C.2.C. or on a per use basis as specified below.

<u>Call Trace</u>	<u>Rate per Successful Trace</u>	<u>Monthly Cap</u>
	\$5.00	\$25.00

5. A. Service charges as set forth in Section 3, Sheet 2 of this tariff apply. An additional service establishment charge specific to Advanced Calling Services is not applicable if ordered at the same time as Customer Calling Features. Advanced Calling Services installed simultaneously with the establishment of primary service will be included with the normal service connection charges.

(I) Indicates Increase

Pymatuning Independent
Telephone Company

SECTION 6
First Revised Sheet 2E
Cancels and Supersedes Original Sheet 2E

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

ADVANCED CALLING SERVICES (cont'd)

- B. At its discretion, the Telephone Company may, during certain promotional periods, waive the normal service connection charges.
- C. Only one service charge will apply when multiple Advanced Calling Services Features are purchased.

* All calls forwarded by these services are subject to local and toll charges as appropriate.

Pymatuning Independent
Telephone Company

SECTION 6
19th Revised Sheet 3
Cancels 18th Revised Sheet 3

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

Pennsylvania Telecommunications Relay Service

1. General

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between deaf, hearing, and/or speech disabled individuals who must use a Text Telephone and individuals with normal hearing and speech as provided in the tariff filed by AT & T Communications of Pennsylvania.

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after July 1, 2008: (C)

Per residence access line, per month	<u>\$0.08</u>	
Per business access line, per month	<u>\$0.08</u>	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(C) Indicates Change

(D) Indicates Decrease

Pymatuning Independent
Telephone Company

SECTION 6
Eighth Revised Sheet 4
Cancels Seventh Revised Sheet 4

MISCELLANEOUS SERVICE AND EQUIPMENT

MISCELLANEOUS SERVICE AND EQUIPMENT

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

C. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from pay telephones shall be completed free of charge. All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable on Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff Pa. P.U.C. No. 10. This Company concurs in this tariff. (C)

The company will make available to the Telecommunications Relay Service (TRS) user a prepaid debit card. The rates for the prepaid debit card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

(C) Indicates Change

Issued: March 18, 1997

Effective: April 15, 1997

Pymatuning Independent
Telephone Company

SECTION 6
Sixth Revised Sheet 5
Cancels Fifth Revised Sheet 5

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

ROTARY TRUNK FEATURE

A group of consecutively numbered individual exchange lines furnished to the same customer may be arranged, at the customer's request, so that all calls to the group will be directed automatically to an idle line of the group.

Only the number of the initial line of the group is listed in the telephone directory and all calls are directed to this number. The additional consecutively numbered lines of the group are termed auxiliary lines.

The monthly charge of \$7.15 applies for each line of a rotary service in addition to the rate for the appropriate class or grade of service as specified in Section 2.

(I)

DID TRUNK FEATURE

(C)

	<u>Monthly Charge</u>
Direct Inward Dialing Trunk Including Hunt Feature	\$ 46.30
DID Numbers Per Block of 20	7.00

(I)

(I)

(C) Indicates Change

(I) Indicates Increase

 Issued: March 15, 1996

 Effective: March 16, 1996

Pymatuning Independent
Telephone Company

SECTION 6
First Revised Sheet 6
Cancels Original Sheet 6

Material on this page is deleted in its entirety with the
de-regulation of Customer Premise Equipment.

(C)

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(C) Indicates Change

Issued: January 20, 1987

Effective: April 1, 1987

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)DIRECTORY ASSISTANCE SERVICE1. General

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of this company request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

2. Regulationsa. Monthly Call Allowance

An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts of the same customer.

b. Exemptions

Charges for Directory Assistance Service are not applicable to the following types of calls to Directory Assistance:

1. * * *
2. Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
3. Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

c. Multiple Number Request

A maximum of two requested telephone numbers per call are permitted.

3. RatesPer Call

- | | | | |
|----|---|--------|-----|
| 1. | Where the customer direct dials Directory Assistance | \$.85 | (I) |
| b. | Where the customer places a call to the Directory Assistance attendant via a Telephone Company Operator | \$.85* | (I) |
| | * Plus the applicable operator handled rates. | | |
| | (I) Indicates Increase | | |

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)**DIRECTORY ASSISTANCE SERVICE** (Cont'd)**National Directory Assistance****A. General**

National Directory Assistance provides customers with the listings of individuals or businesses located outside the Regional Calling Area but within the United States.

B. Regulations

1. A maximum of two requested telephone numbers per call is permitted. Charges are applied per call.
2. No call allowance or discounts apply
3. The National Directory Assistance rate will not apply to the following types of calls:
 - a. Calls placed from residence dial tone lines where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical disability, or from the business dial tone line of a customer certified with a disability where assistance is otherwise not available.
 - b. Calls placed from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
4. National Directory Assistance will not be offered from the following services:

Hotel/Motel Guest Lines

5. If a customer requests both a Local Directory Assistance Listing and a National Directory Assistance listing on the same call, the National Directory Assistance rate will apply for both listings. The Local Directory Assistance request will not be subtracted from a residential customer's call allowance and an additional Local Directory Assistance rate will not apply.
6. The Telephone Company's liability for any errors or omissions in the National Directory Assistance information provided to the customer shall be subject to the same liability limitations for the Telephone Company's provision of local directory assistance information set forth in Section 1, Sheet 5 of this tariff.

C. Rates

National Directory Assistance, per call	\$.95*
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* Plus the applicable operator-handled rate if the customer dials "0" and reaches a Telephone Company operator.

Pymatuning Independent
Telephone Company

SECTION 6
First Revised Sheet 8
Canceling Original Sheet 8

MISCELLANEOUS SERVICE AND EQUIPMENT

OPERATOR SERVICES

A. LINE STATUS VERIFICATION

Upon customer request the operator will verify and provide the line status condition subject to a charge of \$.70 for each request.

No charge will apply for a line status verification when a trouble condition is indicated on the line.

B. CALL INTERRUPTION

Upon customer request the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is \$1.10 for each request. This charge includes the line status verification and call interruption.

(C) * * * * *

C. OPERATOR CALLS

Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

<u>Calling Card</u> <u>Customer Dialed</u>	<u>Operator</u> <u>Station-to-Station #</u>	<u>All Types</u> <u>Person-to-Person</u>
\$.35	\$.90	\$2.50

- Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and Charge request calls.

(C) Indicates Change

Issued: October 2, 1991

Effective: October 4, 1991

Pymatuning Independent
Telephone Company

SECTION 6
4th Revised Sheet 9
Cancels 3rd Revised Sheet 9

* * *

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 6
3rd Revised Sheet 10
Cancels 2nd Revised Sheet 10

* * *

(C)

RESERVED FOR FUTURE USE

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 6
Original Sheet 11

MISCELLANEOUS SERVICE AND EQUIPMENT

900" Information Service Blocking

(C)

1. General

Where central office facilities permit, "900" Information Service Blocking provides customers the capability to block origination of direct dialed calls to a "900" Information Service number (900-NXX-XXXX).

2. Regulations

- a. Blocking is available on individual lines for residence and business customers.
- b. When blocking is activated, direct dialed calls to all "900" Service numbers are blocked.
- c. Initial blocking is provided at no charge upon customer request. Subsequent requests for "900" Information Services Blocking will be provided at the rates listed below.
- d. Blocking can be provided on a Foreign Exchange access line.
- e. Blocking service may not be available with certain multi-line business arrangements.
- f. There is no charge to remove "900" Information Service Blocking.

3. Rates

"900" Information Service Blocking

<u>Residence (per line)</u>		<u>Service Charges</u>
Initial Request		No Charge
Subsequent Request		\$21.00 per line
<u>Business</u>		
Initial Request		No Charge
Subsequent Request		\$38.00 per line

(C) Indicates Change

(C)

Pymatuning Independent
Telephone Company

SECTION 6
First Revised Sheet 12
Cancels Original Sheet 12

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PROVISIONS FOR CALLER ID - PER-LINE AND PER-CALL BLOCKING

Customers served by central offices where transmittal of originating telephone numbers is permitted for Caller ID display purposes have two blocking options available for their use:

1. Per-Line Blocking

Customers requesting Per-Line Blocking will prevent the display of their telephone numbers on all outgoing calls. The Per-Line Blocking feature may be de-activated at any time by customers on a call-by-call basis through the activation of a special code. Per-Line Blocking is provided free of any recurring charge, but is a special feature which must be ordered by customers.

The Telephone Company will initially install Per-Line Blocking at no charge. Requests to remove Per-Line Blocking on customer lines will be completed at no charge. Subsequent requests to re-install Per-Line Blocking will be completed at prevailing Telephone Company non-recurring service order rates.

Per-Line Blocking will not prevent the display of originating telephone numbers to 9-1-1 emergency service providers.

Per-Line Blocking is not available on pay telephones. (C)

2. Per-Call Blocking

Per-Call Blocking will prevent the display of customers' telephone numbers on outgoing calls. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. Per-Call Blocking is provided at no charge, and is automatically placed on all telephone lines by the Telephone Company.

Per-Call Blocking will not prevent the display of telephone numbers to 9-1-1 emergency service providers.

Per-Call Blocking is also available to all pay telephones. (C)

Issued: March 18, 1997

Effective: April 15, 1997

Pymatuning Independent
Telephone Company

SECTION 6
Original Sheet 13

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

PROVISIONS FOR CALLER ID - PER-LINE AND PER-CALL BLOCKING

3. Special Provisions

In cases where Telephone Company customers are victims of domestic violence, or are representatives of domestic violence agencies, or are representatives of emergency service agencies, calls placed through a live operator in order to protect the identify of the calling party will be completed without the application of an operator service charge. Qualifying customers may need to notify the Telephone Company to request this credit if the service charge cannot be waived at the time the call is being placed.

1. DESCRIPTION

1. Caller ID Service

Caller ID is an optional service which allows a customer to see the telephone number of incoming calls. The calling telephone number will be displayed on a customer-provided display unit. The calling telephone number will be displayed between the first and second rings.

In addition to the ability to see the telephone number of incoming calls, Caller ID Service may also, as facilities permit, provide a customer with the ability to reject calls from callers who have chosen to block the passage of their telephone numbers on outgoing calls. This feature, called Anonymous Call Rejection (ACR), can be activated or deactivated as the Caller ID subscriber desires by dialing specific codes. When initially provided, ACR is deactivated. ACR will remain on or off until the customer makes a change. When a caller, who has blocked the passage of his/her telephone number, calls a Caller ID subscriber who has activated ACR, he/she will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone number. In addition, in this situation, the Caller ID subscriber's telephone will not ring.

There are several ways to complete a call to a Caller ID subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call using a telephone credit card; or (3) place the call without blocking the telephone number. Options (1) and (2) involve charges in addition to the cost of the call.

Caller ID Service is available to customers by monthly subscription only, which provides unlimited use of the service.

2. REGULATIONS

1. Availability of Service

- a. Caller ID Service required special central office equipment and is provided as facilities permit, as determined by the Telephone Company.
- b. Caller ID Service will be provided to the following customers: residence, business, Centrex and PBX (if the PBX equipment is compatible with Caller ID Service).
- c. Caller ID Service works on calls which originate from and terminate in central offices which are equipped to provide this service and within the same Custom Local Area Signaling System.
- d. The Anonymous Call Rejection features of Caller ID Service will be provided to Caller ID subscribers, where facilities permit.
- e. Caller ID Service and blocking can be used by customers with either dial-pulse (rotary) or Touch-Tone Service.

2. Provisions of Service

- a. The Anonymous Call Rejection feature of Caller ID Service, where facilities permit, will be provided to Caller ID subscribers as part of Caller ID Service. When initially provided, this feature is deactivated. A Caller ID subscriber may turn the feature on and off by dialing special codes.

(C) Indicates Change

(C)

- b. If a Caller ID subscriber activates the Anonymous Call Rejection feature, he/she will hear an announcement which confirms that anyone who calls from a blocked telephone number will hear a recording that the calls are not being accepted.
- c. If a Caller ID subscriber deactivates the Anonymous Call Rejection feature he/she will hear an announcement that blocked calls will now be accepted.
- d. If a customer calls a Caller ID subscriber who has activated the Anonymous Call Rejection feature and is blocking his/her telephone number, he/she will hear an announcement that blocked calls are not being accepted by the Caller ID subscriber. There are several ways to complete a call to a Caller ID subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call using a telephone credit card; or (3) place the call without blocking the telephone number. Options (1) and (2) involve charges in addition to the cost of the call.
- e. The telephone numbers that will be displayed on a Caller ID subscriber's display unit include un-blocked listed, non-listed and private telephone numbers. Telephone numbers that will not be displayed are listed in g. below.
- f. For calls originating from a line within a multi-line hunt group, only the "main" or "pilot" number will be delivered to a Caller ID subscriber's display unit.
- g. The following telephone numbers will not be displayed to the Caller ID subscriber: (1) calls from customers who use per-call or subscribe to line blocking; (2) calls placed from outside his/her Custom Local Area Signaling System; (3) calls from customers located in central offices not a part of the SS7 Signaling System; and (5) intraLATA calls placed with the use of a telephone credit card.
- h. If a customer who subscribes to both Caller ID Service and Call Waiting Service is using the telephone and receives a second call, the telephone number of the second call will not be displayed on the Caller ID unit.

C. RATES

- 1. The customer of record is responsible for all rates and charges associated with Caller ID Service and blocking services.
- 2. Caller ID Service will be provided on a monthly basis only.
- 3. Any blocked call routed to the Anonymous Call Rejection announcement will not be rated as a completed call.
- 4. The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

(C)

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 6
1st Revised Sheet 16
Cancels Original Sheet 16

C. RATES (cont'd)

	Product/Service Charge (per line, per order)	Monthly Charge (per line)	
Caller ID Service			
Residence	\$5.00	\$6.50	
Business	\$5.00	\$8.50	
Centrex			
1-10 lines	\$5.00	\$6.50	
11-50 lines	\$5.00	\$5.00	
51 or more lines	\$5.00	\$2.00	
Deluxe Caller ID Service			(C)
Residence	\$5.00	\$7.50	(C)
Business	\$5.00	\$9.50	(C)
Centrex			(C)
1-10 lines	\$5.00	\$7.50	(C)
11-50 lines	\$5.00	\$6.00	(C)
51 or more lines	\$5.00	\$3.00	(C)
Per Call Blocking	-----	-----	
Line Blocking*			
Residence	Refer to Section 3 10 th Revised Sheet 2		
Business	Refer to Section 3 10 th Revised Sheet 2		
Centrex	Refer to Section 10 Original Sheet 2		

(C)

* Applies only for a reconnection of line blocking for the same customer at the same address.

(I) Indicates Change

Pymatuning Independent
Telephone Company

Section 6
Original Sheet 17

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DELUXE CALLER ID SERVICE

- A. Deluxe Caller ID service is an enhancement of Caller ID service. This service will allow the subscriber to see the telephone number and name of the caller. All terms and conditions, including blocking and unblocking options, are the same for Caller ID and Deluxe Caller ID service.
- B. Monthly and non recurring charges for Deluxe Caller ID service are as listed in Section 6, first revised Sheet 16.

LIFELINE SERVICE

A. DESCRIPTION

Lifeline Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following Regulations.

B. REGULATIONS

1. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (a household is defined as “any individual or group of individuals who are living together as one economic unit” an economic unit is “all adult individuals contributing to and sharing in the income and expenses of a household”). A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
 - a. One-Party Residence Unlimited Service and Local Measured Service, if available.
 - b. Directory Listing (standard only).
 - c. Non-Published or Non-Listed Telephone Number Service.
 - d. Access to Directory Assistance Service.
 - e. Touch Tone Calling Service.
 - f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
 - g. Access to Operator Services.
 - h. Voluntary Toll Restriction Option.
 - i. Access to 800/888 Services.
 - j. Access to Call Trace.
 - k. Access to Alerting and Reporting Systems (9-1-1 dialing).
 - l. Access to the Pennsylvania Telecommunications Relay Service.
 - m. Caller ID Per-call and Per-line Blocking
 - n. Other eligible telecommunications services at tariffed rates.

(C)
|

(C) Indicates Change

LIFELINE SERVICE

B. REGULATIONS (cont.)

3. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants must be conducted annually by Pymatuning Independent Telephone Company to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service.

Pennsylvania Department of Public Welfare Lifeline Service Programs:

* Temporary Assistance for Needy Families (TANF)

* * *

(C)

* Supplemental Security Income (SSI)

* Medicaid

* Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)

* Low Income Home Energy Assistance Program (LIHEAP)

Additional Eligible Programs (Federal)

* Federal Public Housing

* National School Free Lunch Program

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and Pymatuning Independent Telephone Company.

4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in B.3. above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually by Pymatuning Independent Telephone Company. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in B.3. above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (30 days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained).

(C) Indicates Change

LIFELINE SERVICE

B. REGULATIONS (cont'd)

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
6. Only services listed in B (2) above will be provided to Lifeline customers.
- * * *
7. Customer requested temporary suspension of Lifeline Service is not permitted.
8. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
9. The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
10. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Pymatuning Independent Telephone Company.
11. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
12. Resale of Lifeline Services are subject to wholesale rate obligations under Section 251 (c)(4) of the Telecommunications Act of 1996.
13. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
14. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
15. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C)

Pymatuning Independent
Telephone Company

Section 6
Third Revised Sheet 21
Cancels Second Revised Sheet 21

LIFELINE SERVICE

C. LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE

1. Applicable Residence Dial Tone monthly rate minus \$9.25 ⁽¹⁾. (I)
* * * (C)
2. Lifeline Service is subject to all applicable state, local and federal taxes, and (C)
surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

- ⁽¹⁾ See FCC Public Notice released May 1, 2012, In re: *Lifeline and Link Up Reform and Modernization et al.*, Report and Order and Further Notice of Proposed Rulemaking, WC Docket Nos. 11-42 et al., CC Docket No. 96-45, FCC 12-11 (rel. Feb. 6, 2012). (C)

(I) Indicates Increase
(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

**ADVANCED DIGITAL SERVICES
BASIC RATE INTERFACE (BRI)**

A. GENERAL DESCRIPTION

1. Advanced Digital Services is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone lines. These services are based on the National Integrated Services Digital Network (ISDN) standards. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously (a user can send information from a personal computer and talk to the person on the other end of the line at the same time). This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital central office switching systems which connect Basic Rate Interface (BRI) lines to customers' premises.
2. Advanced Digital Services BRI is an optional service arrangement that can be used in conjunction with a customer's residential service, individual business line or Centrex service. It uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital line. Under various optional arrangements, BRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.
3. An Advanced Digital Services BRI arrangement obtains its capabilities from an ISDN-capable, Telephone Company central office switch. The BRI ISDN arrangement provides two communications channels (but using only one physical line) between a telephone (or computer, fax machine or other equipment) and the digital central office. These channels are called Bearer, or B Channels. Another channel, called the Delta, or D Channel, is used for signaling purposes. The complete BRI ISDN line is known as 2B+D.
 - a. **B Channel** - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel may be configured in one of the following ways:
 - (1) **Circuit-Switched Voice** - Allows the user to originate and receive only voice calls over a single circuit-switched B Channel.
 - (2) **Circuit-Switched Data** - Allows the user to originate and receive only data calls over a single circuit-switched B Channel.
 - (3) **Alternate Circuit-Switched Voice/Data** - Allows the user to originate and receive either voice calls or data calls over a single circuit-switched B Channel, but not simultaneously.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

- b. **D Channel** - The D Channel is a 16 kbps digital signaling channel that carries signaling and control for the B Channels
- 4. All Advanced Digital Services lines consist of central office facilities (including outside plant facilities) extended from the Telephone Company's switching equipment to the customer's demarcation point.
- 5. **Directory Numbers** - On a given 2B+D Advanced Digital Services line, calls are routed to the appropriate terminal device (voice telephone or computer/data terminal) based on the directory number and the type of call (voice or data) presented to the Advanced Digital Services line.
 - a. **Primary Directory Number** - Each Advanced Digital Services Line includes a single primary telephone directory number, which may originate or receive calls.
 - b. **Secondary Directory Numbers** - An Advanced Digital Services line may have additional telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's Primary Directory Number; however, each B Channel is allowed only one simultaneous circuit connection at a time.

B. CIRCUIT SWITCHING SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of channels is dedicated to a given call. Circuit-Switched Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 64 kbps B Channel. The customer may choose among the following Circuit-Switched features based upon application needs:

- 1. **Clear Channel Capability** - A characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. Using appropriate terminals or terminal adaptors, it is also possible to bridge two B Channels together to achieve data transmission speeds of 128 kbps. However, ISDN interconnection to or through non-ISDN equipped central offices will potentially be subjected to analog transmission or sub-rated to 56 kbps per channel.
- 2. **Additional Call Offering** - This feature allows the user to be notified of additional call(s) when the telephone set is busy. Similar to conventional Call Waiting, multiple incoming calls to a directory number or secondary telephone number (if purchased) can be terminated to the telephone.
- 3. **Multiline Hunt Service** - This feature allows incoming calls to a busy directory number to search through a predetermined list of directory numbers. This may be an Advanced Digital Services directory number on a different BRI or (for voice calls) an analog line. The hunting arrangement may be series completion, linear, uniform distribution, or circular.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

4. **Directed Call Pick-Up** - This feature allows the user to dial a special code plus an extension number to answer calls directed to other stations.
5. **Custom Calling Services** - Applicable Custom Calling Services (except for those superseded by Advanced Digital Services counterparts) are available at rates and charges specified in the Custom Calling Services section of the Company's tariff. The following Custom Calling features found specifically in this tariff will be charged at rates shown on the Advanced Digital Services Rate Schedule:
 - a. **Call Hold** - This feature allows the user to place a call on hold by pressing the appropriate button on the telephone set. As an option, multiple independent calls may be retained on hold with this feature.
 - b. **Three-Way Calling** - This feature allows the user to add a third party to an existing voice call by pressing a feature key, and thus enables a conference between parties at multiple locations. The user may also disconnect the last party added by depressing the appropriate button on the telephone set.
 - c. **Call Transfer** - This feature allows the user to transfer a voice call to another directory number.
 - d. **Call Forwarding** - This feature allows voice calls to be redirected from one ISDN telephone (based on DN and call type) to another telephone (either an analog or an ISDN telephone).
6. **Advanced Calling Services** - Advanced Calling Services (also called CLASS services) are available at rates and charges specified in the Advanced Calling Services section of the Company's tariff. The following Advanced Calling Service features are included specifically in this Advanced Digital Services tariff and will be charged at rates shown in this tariff.
 - a. **Automatic Callback/Monitoring** - Also called Repeat Dialing, this feature extends the concept of the Automatic Callback feature to calls originated at Advanced Digital Services lines. When the calling party encounters a busy condition with the called party, the calling party can dial an access code to cause the switch to monitor the called party. When the called party is no longer busy, the switch will notify the calling party of this condition.
 - b. **Caller ID - Number** - This feature allows the calling party's directory number to be displayed on a properly equipped telephone set.
 - c. **Caller ID - Name** - This feature (where available) allows the listed name of the calling party (along with the caller's number) to be displayed on a properly equipped telephone set.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

7. **Centrex Features** - Applicable Centrex features (except for those superseded by Advanced Digital Services counterparts) are available at rates and charges specified in the Centrex section of the Company's tariff.
8. **Display Capability** - This feature allows an appropriately equipped telephone set to display a variety of information. For example, when idle, the time and date is displayed. When the user is making a call, call progress information is displayed. The following information is also provided:
 - a. **Caller ID** - As described under Advanced Calling Services in this tariff, Caller ID - Number is provided. Caller ID - Name is also displayed if subscribed to.
 - b. **Called Number Display** - This feature displays the called number (dialed digits) on the telephone set when an outgoing call is made.
 - c. **Message Waiting Indication** - For users who also subscribe to Voice Mail Service (tariffed separately), this feature provides a visual message waiting indicator (via a lamp/feature button or other message indicator on the telephone set) to indicate that the user has received a voice message.
9. **Feature Function Buttons** - This feature gives the user the ability to assign features to specific buttons on the telephone. When depressed, the button will activate the assigned feature.

C. TECHNICAL SPECIFICATIONS

1. Transmission Specifications

The standard transmission parameters for an Advanced Digital Services line utilizing an ISDN Basic Rate Interface (BRI) consists of: A maximum of 38.5db loop loss at a 40kHz test tone terminated into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring.

2. Customer Premise Equipment and Facilities

Compatible customer premise equipment is required to utilize Advanced Digital Services. All equipment used to interface with these services is required to conform with National ISDN guidelines as referenced in the following Bellcore specifications:

<u>Document Number</u>	<u>Description</u>
SR-NWT-002661	National ISDN Generic Guidelines for ISDN Terminal Equipment on Basic Rate Interface
SR-NWT-001953	Generic Guidelines for ISDN Terminal Equipment on Basic Access Interfaces

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of Advanced Digital Services render any facilities provided by the customer obsolete

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

or require modification of such equipment or system, or otherwise affect its use or performance.

D. REGULATIONS AND CONDITIONS

1. Unless specifically exempted, Advanced Digital Services shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.
2. Advanced Digital Services are provided at the option of the Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.
 - a. The availability, functionality, and capabilities of Advanced Digital Services may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant.
 - (1) Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.
 - (2) Distance Extension Service: Advanced Digital Services may be provided to a customer's location served beyond the normal transmission range of the serving central office. In such cases, in addition to the charges and rates for Advanced Digital Services, Distance Extension Service rates and charges are applicable. These rates and charges will be determined on an individual case basis.
3. Payment for Service
 - a. The minimum charge period for services provided under this tariff is for one month.
 - b. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan.
 - c. The monthly rate for customers choosing the service period plan is guaranteed against Telephone Company initiated changes during the selected service contract period.
 - d. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract.
 - e. Suspension of service is not allowed.
 - f. Contract Renewals and Termination Liabilities.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

- (1) At any time during their contract period customers may change to a new Advanced Digital Services contract, provided that the new contract is for a term equal to or greater than the time period remaining on their current contract. The new contract becomes effective upon execution.
 - (2) If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent. These charges shall be due and payable in their entirety immediately upon such termination.
4. At the Telephone Company's discretion, the following nonrecurring service establishment charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations:
 - a. Access
 - b. Nonrecurring per B Channel
5. Directory Listings: One directory listing is provided without charge for each Advanced Digital Services customer. For Centrex customers, one directory listing (either an analog or Advanced Digital Services number) is provided per Centrex system. Additional listings may be provided as specified for Additional Listing Service in the Directory Listings section of the Telephone Company's tariff.
6. Billable Call Treatment
 - a. Normal toll charges shall apply to calls that are made outside of the Local Service Area.
 - b. For Centrex users, Intercom calls between lines in a Centrex group are not subject to usage charges.
 - c. Advanced Digital Services customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
7. Customer Premise Equipment
 - a. This tariff for Advanced Digital Services does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate contract), or may be provided by the customer.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

- b. The customer is responsible for providing the power required for any and all customer premise equipment connected to an Advanced Digital Services line.
8. End User Common Line (EUCL) Charges: Advanced Digital Services are subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC. The customer shall be liable for all adjustments to the EUCL as mandated by the Federal Communications Commission (or by any regulatory body or commission or court of competent jurisdiction).
9. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of Advanced Digital Services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

E. RATES AND CHARGES

1. Advanced Digital Services Access

- a. The rates and charges below are for providing an Advanced Digital Services capable line to the customer's premises. These charges provide a 0B + 0D ISDN service. The customer must add the desired B Channels and D Channels to configure the service as required.

<u>Access</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Residential Advanced Digital Services	\$20.00	Existing R-1 Rate
Single Line Business Advanced Digital Services	\$20.00	Existing B-1 Rate
Centrex Advanced Digital Services	\$20.00	Existing Centrex Rate Schedule

Service Connections charges as specified in Section 3 of this tariff also apply.

2. Communications Channels

- a. Flat Rate Option:

<u>Service Element</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Circuit-Switched Voice (per B Channel)	\$20.00	\$7.00

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

Circuit-Switched Data (per B Channel)	\$20.00	\$22.00
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Circuit-Switched Alternate Voice/Data (per B Channel)	\$20.00	\$22.00
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b. Directory Numbers:

<u>Directory Number</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Primary Directory Number (with each Advanced Digital Services line)	No charge	No charge
Secondary Directory Numbers (per additional line)	No charge	\$3.00

3. **Circuit-Switched Features**

a. Recurring charges:

<u>Circuit-Switched Feature</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Clear Channel Capability	No charge	No charge
Additional Call Offering (per line)	No charge	RES.----\$3.00 BUS.----\$3.50
Multiline Hunt Service (per directory number)	No charge	\$7.15
Call Pick-Up (per line)	No charge	\$1.00
Custom Calling Services:		
Call Hold	No charge	No charge
Three Way Calling	No charge	No charge
Call Transfer	No charge	No charge
Call Forwarding (per directory number)	No charge	RES.----\$3.00 BUS.----\$3.50

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

<u>Circuit-Switched Feature</u>	<u>Service Establishmen †</u>	<u>Monthly Rate</u>
Other Custom Calling Services	Note 1	Note 1
Advanced Calling Services:		
Automatic Callback (Monitoring)	No charge	RES.----\$3.00 BUS.----\$3.50
Caller ID - Number	No charge	RES.----\$6.50 BUS.----\$8.50
Caller ID - Name (per line)	No charge	RES.----\$7.50 BUS.----\$9.50
Other Advanced Calling Services	Note 1	Note 1
Centrex Features (Centrex customers only)	Note 1	Note 1

Note 1: Current rates, charges, and multiple feature discounts for applicable Custom Calling, Advanced Calling, and Centrex Services may be found in the Telephone Company's Tariff for these services. For analog lines, the rates and charges for these services are normally applied on a per line basis. For Advanced Digital Services lines, the rates and charges for applicable services are applied on a per directory number basis (to each directory number to which these services are assigned).

b. Service establishment charges

When the above features are ordered as part of an initial service order with an Advanced Digital Services B Channel, there is no service establishment charge for these services.

c. Subsequent feature additions and changes

When the above features are ordered or modified after the initial installation of an Advanced Digital Services B Channel, the nonrecurring feature addition and change charge is as follows:

<u>Feature Additions/Changes</u>	<u>Charge</u>
B Channel (per channel)	\$10.00

Only one service charge will appear when multiple features are added or changed on a B Channel as part of the same service order.

MISCELLANEOUS SERVICE AND EQUIPMENT

911 TARIFF LANGUAGE

1. GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

2. REGULATIONS

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 5, Section 1, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

MISCELLANEOUS SERVICE AND EQUIPMENT

911 TARIFF LANGUAGE

2. REGULATIONS (cont'd)

- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

Pymatuning Independent
Telephone Company

SECTION 6
Original Sheet 33

MISCELLANEOUS SERVICE & Equipment (cont'd)

Bundled Services

SMART PLAN

Residential – \$10.00

Business—N/A

Includes Deluxe Caller ID, Call Waiting, Speed Calling (eight-code),
Conference Calling (three-way) and Call Forwarding.

Supplement No. 29 – Telephone - PA P.U.C. No. 5

Pymatuning Independent
Telephone Company

Section 7
Third Revised Sheet 1
Canceling Second Revised Sheet 1
Second Revised Sheet 2
Original Sheet 3
and Original Sheet 4

* * * * (C)

(C) Indicates Change

Issued: October 21, 1981

Effective: December 20, 1981

PAY TELEPHONE LINE SERVICE

(C)

A. GENERAL

1. Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.
2. Pay Telephone Line Service:
 - a. Is available in all exchanges of the Company; foreign exchange service is not available to these lines.
 - b. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line customers.
 - c. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
 - d. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
 - e. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.
 - f. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
 - g. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
 - h. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's rules and Regulations.
 - i. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.

(C) Indicates Change

Pennsylvania Independent
Telephone Company

Section 8
Seventh Revised Sheet 2
Cancels Sixth Revised Sheet 2

PAY TELEPHONE LINE SERVICE (cont'd)

A. GENERAL (cont'd)

- j. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

B. REGULATIONS AND RATES

- 1. Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Telephone Company's, Tariff - Telephone PA P.U.C. No. 5, Section 2.
- 2. Where measured service is available in a given exchange, the business measured service rates apply to Pay Telephone Line Service.
- 3. Line Connection charges listed in Section 3 of this Tariff apply to Pay Telephone Line Service.
- 4. The business touch tone rate listed in Section 2 of this Tariff applies to Pay Telephone Line Service, if requested by the customer.
- 5. Directory assistance charges of \$0.85 per call apply to Pay Telephone Access Lines. (I)
- 6. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.
- 7. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.

C. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE

- 1. Optional call screening/blocking/coin supervision functions, as listed below are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.

(I) Indicates Increase

Pymatuning Independent
Telephone Company

SECTION 8
Second Revised Sheet 3
Cancels First Revised Sheet 3

PAY TELEPHONE LINE SERVICE (cont'd)

(C)

C. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE (cont'd)

- a. Incoming/Outgoing Screening - prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator - handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.
- b. Incoming Blocking - blocks all incoming calls.
- c. Outgoing blocking - restrict outgoing calls to non-sent paid call only (coinless).
- d. Coin Supervision Additive - provides for the collection, return, recognition, announcements and pre-prompting for overtime; monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or returns coins when calls are not completed.

2. Rates:

	<u>Monthly</u>	<u>Non-recurring</u>
a. Incoming/Outgoing Screening	\$7.00	\$10.00
b. Incoming Blocking	3.00	10.00
c. Outgoing Blocking	3.00	10.00
d. Coin Supervision Additive	2.21	N/A

(C)

(C) Indicates Change

Pymatuning Independent
Telephone Company

Section 8
Second Revised Sheet 4
Cancels First Revised Sheet 4

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Pymatuning Independent
Telephone Company

SECTION 9
Fourth Revised Sheet 1
Canceling Third Revised Sheet 1

Radio Paging Service

A. GENERAL

Radio Paging Service is a one way tone and voice paging service provided by land radio telephone equipment to a personal paging receiver equipped for such service.

B. REGULATIONS

(C)

Regulations applicable to the provisions of regular telephone service are also applicable to Radio Paging Service.

Radio Paging Service is available within range of the land radio telephone station through which the system is furnished and subject to transmission, atmospheric and like limitations inherent to radio transmission.

The liability of the Telephone Company for damage arising out of mistakes, omissions, interruptions, delays or errors, or defects in transmission occurring in the course of furnished service and not caused by negligence of the customer or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service which such mistake, omission, interruption, delay or defect in transmission occurs.

C. RATES

(C)

Transmission Service-per access arrangement \$8.00 per month

Above rate provides for an unlimited number of calls. A call consists of accessing the Central Office paging terminal and placing it in the signaling mode.

(C) Indicates Change

Pymatuning Independent
Telephone Company

SECTION 9
Third Revised Sheet 2
Canceling Second Revised Sheet 2

Radio Paging Service (cont'd)

C. RATES (continued)

Assigned numbers are furnished only to the customer and will not be listed in either the telephone company's alphabetical directory or in the information records available to the general public.

Non-Recurring Charges

(C)

Installation - Service Order Charge \$29.80

(C)(I)

D. RESTORAL OF SERVICE CHARGE

(C)

A charge of \$32.50 applies for the restoral to normal of a Service that has been totally or partially suspended because the customer has not paid the sums due the Telephone Company.

(I)

This charge is independent of the number of units involved and is in addition to all monthly charges due for service rendered.

(C) Indicates Change
(I) Indicates Increase

GENERAL EXCHANGE SERVICE

CENTREX SERVICE

A. GENERAL

1. Centrex is a Central Office-based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
2. All Centrex station lines will be equipped with the standard features as set forth in paragraph B.1.a. Additional optional features may also be selected and generally result in additional charges as specified in paragraph B.

Pymatuning Independent
Telephone Company

SECTION 10
Second Revised Sheet 2
Canceling First Revised Sheet 2

B. RATES AND CHARGES

1. Line Rates

- a. The monthly rates for Centrex lines specified in paragraph B.1.b below include the following standard features:

- (1) DTMF Signaling
- (2) Direct Inward Dialing*
- (3) Direct Outward Dialing*
- (4) Business Group Automatic Identified Outward Dialing
- (5) Intercom Dialing
- (6) Call Hold
- (7) Three-Way Calling
- (8) Call Transfer
- (9) Distinctive Ringing

*Direct Inward Dialing and Direct Outward Dialing capabilities may be limited by Simulated Facilities.

- b. The following per-line rates and charges apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

<u>Number of Lines</u>	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>48 Months</u>	<u>60 Months</u>	
2- 6	\$23.50	\$23.00	\$22.70	\$22.40	\$22.10	\$21.80	(I)
7 - 15	\$23.30	\$22.80	\$22.50	\$22.20	\$21.90	\$21.60	(I)
16 - 30	\$23.10	\$22.60	\$22.30	\$22.00	\$21.70	\$21.40	(I)
31 - 50	\$22.90	\$22.40	\$22.10	\$21.80	\$21.50	\$21.20	(I)
51 - 100	\$22.70	\$22.20	\$21.90	\$21.60	\$21.30	\$21.00	(I)
Over 100	\$22.50	\$22.00	\$21.70	\$21.40	\$21.10	\$20.80	(I)

- c. Service Establishment Charge \$12.00 nonrecurring
Per Line

2. Simulated Facilities

- a. Rate per Simulated Facility \$20.00 per month
- b. The FCC Customer Access Line Charge (CALC) will be assessed based upon the total number of Centrex lines to which the customer subscribes. This amount will be collected by the Telephone Company and forwarded to the National Exchange Carrier Association. However, the Telephone Company will

(I) Indicates Increase

GENERAL EXCHANGE SERVICE

credit the customer for the CALC times the total number of Centrex lines minus the number of Simulated Facilities (including OutWATS Simulated Facilities) to which the customer subscribes. The customer's net CALC assessment will therefore be based upon the number of simulated facilities used.

GENERAL EXCHANGE SERVICE

3. Individual Station Features

a. Chargeable Individual Station Features

The monthly rates shown below apply to the following individual station features:

- (1) Call Forwarding Variable (All Calls)
- (2) Call Forwarding Busy Line
- (3) Call Forwarding Don't Answer
- (4) Directed Call Pick-Up
- (5) Call Waiting
- (6) Cancel Call Waiting
- (7) Voice/Data Protection
- (8) Do Not Disturb
- (9) Speed Calling 8-Code
- (10) Direct Connect Service

- (a) Manual Line Service
- (b) Warm Line

Individual features per line	\$1.50 per feature
Three to four features per line	\$1.25 per feature
Five ore more features per line	\$1.00 per feature

b. Non-Chargeable Individual station Features.

The following individual station features are offered at no charge:

- (1) Semi-Restricted Line
- (2) Fully-Restricted Line
- (3) Call Forwarding Incoming Only (when applied to the appropriate base call forwarding feature(s) [Call Forwarding Variable, Call Forwarding Busy Line, or Call Forwarding Don't Answer])
- (4) Call Forwarding Within group Only (when applied to the appropriate base call forwarding feature(s) [Call Forwarding Variable, Call Forwarding Busy Line, or Call Forwarding Don't Answer])

c. Additions and Changes to Individual Station Features.

Feature Additions/	\$ 1.00 per line
Changes Per Line	\$39.00 service charge

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4. Features Associated with Groups of Lines

a. Call Pick-Up

Per Group	\$2.00 per month
Per line in Pick-Up Group	\$.50 per month

b. Speed Calling 30 Code

Per List	\$4.50 per month
Per Line Using List	\$.50 per month

c. Toll/Code Restriction Features:

- (1) Toll Restriction
- (2) Code Restriction
- (3) Outgoing Call Screening

Per List	\$4.50 per month
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Per Line Using List	\$1.00 per month
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Changes to Toll/Code/ Outgoing Call Screening Lists	\$12.00 nonrecurring
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d. Business Group Dialing Plan

Standard Dialing Plan	No Charge
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Customized Dialing Plan	\$80.00 nonrecurring
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e. Special Intercept Announcement

Standard Announcement	\$24.00 per month
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Customer Worded Announcement	\$96.00 per month
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Announcement Trunk	\$24.00 per month
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Changes to Customer Worded Announcement	\$60.00 per month
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f. Paging Access

Per Paging Circuit	\$20.00 per month
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5. OutWATS

a. OutWATS Simulated Facility Group Arrangements.

	<u>Monthly Rate</u>	<u>Non- Recurring Charge</u>
Service Establishment Charge - OutWATS Simulated Facility Group Automatic Flexible Routing/Overflow Hunting Arrangement		\$30.00
Each OutWATS Simulated Facility	\$20.00	
Rearrangements and changes to Simulated Facilities and routing patterns		\$24.00

b. Normal OutWATS rates (measured time or full business day) will
be charged for OutWATS calls.

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6. Multiline Hunt Service

a. Hunting Arrangements

The following monthly rates for hunting arrangements are applied in addition to the per-line rates for Centrex lines. The nonrecurring service establishment charges are per-hunt group.

	<u>Per Line in Hunt Group</u>	<u>Non- Recurring Charge</u>
Regular Hunting	\$4.00	\$24.00
Circle Hunting	\$5.00	\$32.00
Uniform Call Distribution	\$7.00	\$40.00
Preferential Hunting	\$5.00	\$32.00
Series Completion	\$5.00	\$32.00

a. Changes to Hunting Group Arrangements/Patterns

Additional Lines/
Change Hunting Order \$12.00 nonrecurring

c. Hunt Group Options

		<u>Non- Recurring Charge</u>
(1)	Queueing for Hunt Group	\$20.00/month \$300.00
(2)	Delay Announcements For Queued Calls	
	Standard Announcement Per Access Line	\$24.00/month \$160.00
	Customer Worded Announcement Per Access Line	\$48.00/month \$360.00
	Announcement Trunk	\$24.00/month
	Changes to Customer Worded Announcement	\$50.00 nonrecurring

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C. REGULATIONS AND CONDITIONS

1. A Centrex customer must have a minimum of two Centrex lines.
2. The minimum charge period for services provided under this tariff shall be for one month.
3. Centrex is offered subject to the availability of outside plant and/or Central Office facilities.
4. One directory listing is provided without charge for each Centrex customer.
5. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
6. The monthly rate for customers choosing the service period plan is guaranteed against Telephone Company initiated changes during the selected service contract period.
7. Subsequent line additions/deletions to the original service contract period are stipulated as follows:
 - a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
 - b. Subsequent line deletions, resulting in reductions equal to or exceeding 20% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph C.8 below. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.
8. Termination Liabilities shall be treated as follows:
 - a. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.

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- b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:
 - (1) Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or
 - (2) Pay termination charges as described in (1) above on the number of Centrex station lines disconnected.
- 9. Reduction/waiver of service establishment charges may be offered as follows:

At the Telephone Company's discretion, the following nonrecurring service establishment charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations:

 - a. Nonrecurring per-line service establishment charge (paragraph B.1.c.)
 - b. Nonrecurring service establishment charge for OutWATS Simulated Facility Group - Automatic Flexible Routing/Overflow Hunting Arrangements (paragraph B.5.a).
 - c. Nonrecurring service establishment charge for creating hunt groups (paragraph B.6.a)
- 10. Customers who subscribe to Centrex for more than 100 lines may, at the Telephone Company's discretion, be offered customer specific pricing on a contract basis. The rate will be offered in writing to the customer for acceptance. An individual service agreement will specify the length of the contract period and the applicable rates. With the exception of the customer specific rates, all other rates, charges, and regulations specified herein shall continue to apply.
- 11. All exchange lines in a Centrex group must have the same billing arrangement, either flat-rate or measured service (where offered).
- 12. Intercom calls between lines in a Centrex group are not subject to local measured service.
- 13. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call

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is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

14. The Centrex lines for a Centrex customer may terminate at multiple locations; however, all Centrex lines in the same group must be served by the same Central Office.
15. This tariff Centrex service does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, contract, or may be provided by the customer.
16. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.

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D. DEFINITIONS

The following standard and optional features may be provided as a part of the Centrex service:

1. **Direct Inward Dialing**

Direct Inward Dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.

2. **Direct Outward Dialing**

Direct Outward Dialing enables Centrex station users to call outside the Centrex group directly without the assistance of an attendant.

3. **Business Group Automatic Identified Outward Dialing**

Business Group Automatic Identified Outward Dialing provides identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.

4. **Intercom Dialing**

Intercom Dialing allows Centrex station users to call other stations within their Centrex groups by dialing abbreviated codes.

5. **Call Hold**

Call Hold allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

6. **Three-Way Calling**

Three-Way Calling allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.

7. **Call Transfer**

Call Transfer allows a station user to transfer calls to another station by flashing the switchhook and dialing the transfer-to number.

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8. **Off-Premises Stations**

Off-Premises Stations enable a secondary business location to access the same Centrex features and services as the main business location. The secondary location must be served by the same Digital Central Office as the primary location.

9. **Call Forwarding Variable (All Calls)**

Call Forwarding Variable enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.

10. **Call Forwarding Busy Line**

Call Forwarding Busy Line causes all calls to be redirected to an alternate station when the called station is busy.

11. **Call Forwarding Don't Answer**

Call Forward Don't Answer allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.

12. **Call Forwarding Incoming Only**

Call Forwarding Incoming Only is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and allows only incoming calls (calls that originate outside the Centrex group) to be forwarded. Calls from within the group or a private facility are not forwarded.

13. **Call Forwarding Within Group Only**

Call Forwarding Within Group Only is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

14. **Call Forwarding Distinctive Ringing**

Call Forwarding Distinctive Ringing is a Call Forwarding line option that allows station users to distinguish between forwarded and non-forwarded calls. The distinctive ringing pattern is two short rings. This option is assigned to the

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base or forwarding station, but is active (rings) on the forward-to station.

15. **Call Pick-Up**

Call Pick-Up permits a station user to answer incoming calls directed to another station within the same pick-up group by dialing an access code.

16. **Directed Call Pick-Up**

Directed Call Pick-Up enables a station user to answer a call that is ringing at another station within the Centrex group by dialing an access code and the ringing station number

17. **Call Waiting**

Call Waiting provides a burst of time to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook.

18. **Cancel Call Waiting**

Cancel Call Waiting allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code.

19. **Voice/Data Protection**

Voice/Data Protection allows a station user to inhibit intrusion features such as Call Waiting and Operator Verification which are directed to that line when it is busy.

20. **Do Not Disturb**

Do Not Disturb allows a station user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override Do Not Disturb.

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21. **Speed Calling 8-Code**

Speed Calling 8-Code enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers.

22. **Speed Calling 30-Code**

Speed Calling 30-Code enables a station user to call a list of up to 30 preselected directory numbers by dialing one-digit codes instead of the directory numbers.

23. **Direct Connect Service**

Direct Connect Service allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination.

24. **Manual Line Service**

Manual Line Service automatically places a call to the operator when the station user lifts the receiver off the switchhook.

25. **Warm Line**

Warm Line provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

26. **Customer Access Treatment Code Restrictions**

Customer Access Treatment Code Restrictions (CAT Codes) can be used to prevent a Centrex station from dialing certain codes. For example, CAT Codes could be used to prevent a station from gaining access to the public network, using private facilities, or dialing specific stations within the Centrex group.

27. **Semi-Restricted Line**

A Semi-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.

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28. **Fully-Restricted Line**

A Fully-restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex group. It is also prevented from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the Centrex group.

29. **Toll Restriction**

Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. A Toll Restriction list may be assigned to either an individual line or shared by multiple lines.

30. **Code Restriction**

Code Restriction blocks the completion of calls that are directed to customer specified area codes (NPAs) and/or central office codes (NNXs). A Code Restriction list may be assigned to either an individual line or share by multiple lines.

31. **Outgoing Call Screening**

Outgoing Call Screening blocks the completion of calls to specific directory numbers (3, 6, 7, or 10 digit basis). An Outgoing Call Screening may be assigned to either an individual line or share by multiple station users.

32. **Distinctive Alerting/Call Waiting Indication**

Distinctive Alerting/Call Waiting Indication allows a Centrex station user to determine the source of incoming calls (from within or outside the business) by the Distinctive Ringing pattern or the Call Waiting tone. Normal ringing and Call Waiting tones are used to identify intra-Centrex group calls. Calls which originate from outside the Centrex group are identified by either two short rings and/or Call Waiting tones.

33. **Business Group Dialing Plan**

A Business Group Dialing Plan enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single-Digit Dialing; and customized feature activation/deactivation codes. Each Centrex group may use either a standardized or a customized Business Group Dialing Plan.

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34. **Special Intercept Announcement**

A Special Intercept Announcement may optionally be used to address the following conditions: a) If a Centrex station user dials a code which is not defined or assigned in the Business Group Dialing Plan, or b) If the call is restricted due to various restrictions arrangements (i.e., Semi-Restricted, etc.).

35. **Paging Access**

Paging Access allows selected stations to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.

36. **Single-Digit Dialing**

Single-Digit Dialing permits a Centrex station user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users in a Centrex group and are preprogrammed by the Telephone Company.

37. **Simulated Facility Groups**

Simulated Facility Groups restrict the number of simultaneous calls between the Centrex group and the public network. For example, a 100-line Centrex group could be limited to 20 simultaneous calls to/from the public network. This emulates the physical trunks to a similarly sized PBX.

38. **Night Service**

Night Service allows calls directed to the attendant to be rerouted to predesignated station lines within the same Centrex group when the attendant position is not staffed (i.e., evening hours, weekends).

39. **OutWATS**

OutWATS is a form of Direct Distance Dialing service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OutWATS call is screened to ensure that the call destination is within the band limits of the OutWATS station user.

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40. OutWATS - Simulated Facility Groups

OutWATS Simulated Facility Group control the number of simultaneous OutWATS calls that can be made from a business. OutWATS Simulated Facility Groups optionally allow the following capabilities:

- a. OutWATS - Automatic Flexible Routing OutWATS - Automatic Flexible Routing is an OutWATS Simulated Facility Group option which permits calls to be automatically routed to a lower or less expensive OutWATS band.
- b. OutWATS - Overflow Hunting OutWATS - Overflow Hunting is an OutWATS Simulated Facility Group option which permits OutWATS calls to automatically overflow or hunt to a higher band if the Simulated Facility Group associated with the lower band is busy.

41. Regular Hunting

Regular Hunting or Linear Hunting is performed in a sequential fashion across all members of a Multiline Hunt Group. The search for an idle station starts with the pilot number. If the first station is busy, the group is sequentially hunted until an idle station is found. If there are no idle stations available, the caller receives a busy signal.

42. Circle Hunting

Circle Hunting allows calls directed to busy stations in the middle of the hunt group to search through to the end of the hunt group and then return to the beginning of the hunt list in search of an idle station. The Caller is connected to the first idle station encountered.

43. Uniform Call Distribution

Uniform Call Distribution is intended to distribute calls evenly among the stations in a Multiline Hunt group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting when the next incoming call is received. Once hunting begins, it proceeds in a circular manner until an idle station is found.

44. Preferential Hunting

Preferential Hunting allows any station in a Multiple Hunt Group to have its own (preferential) hunting list. If a call is made to a station with a Preferential Hunting list assigned

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to it, and that station is busy, the preferential list is first hunted until an idle station is found. If an idle station is not found on the preferential list, the hunt will proceed to the entire hunt group.

45. Series Completion

Series Completion is familiar to Multiline Hunt Service; however, a significant difference between the two services is that Series Completion stations always have their own directory number and their own classes of service. Two different hunting arrangements can be selected with Series Completion: linear or circle.

46. Queueing

Queueing may optionally be used when all stations in a hunt group are busy. When this occurs, a call is placed into a queue. The call remains in the queue until an idle station is located. Up to ten calls can be in queue for a Multiline Hunt Group. Queueing cannot be provided for Preferential Hunt groups or Series Completion groups.

47. Delay Announcements for Queued Calls

Delay Announcements can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.